

RCM Hub

Part of the **RCM+ Suite**
for dental support organizations (DSOs)

The centralized revenue cycle management (RCM) command center inside Denticon.
The first workspace, AutoEligibility, manages insurance verification across every location on the integration your team already uses.



71%

of RCM professionals cite insurance verification as their #1 operational challenge.



Up to 8%

of revenue spent on RCM headcount at the worst-performing organizations.



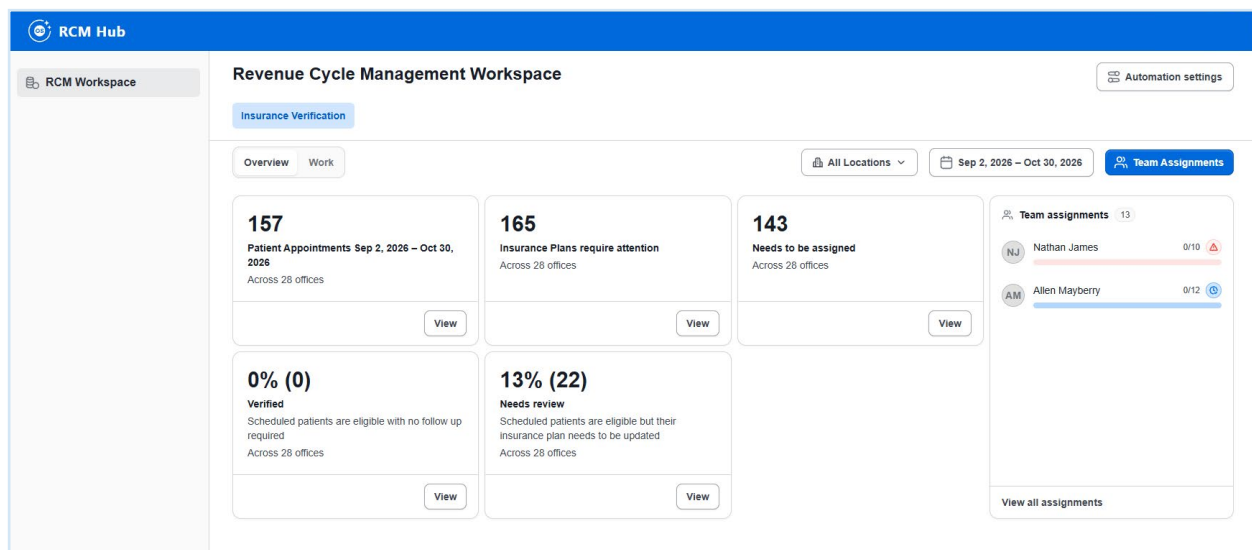
3-10%

of revenue lost to write-offs every year, industry-wide.

**Your RCM team already has the eligibility data.
What they're missing is a way to manage it across all your locations.**

At the scale of a multi-location dental group, the problem isn't retrieving eligibility. It's managing it. Verification is fragmented and invisible across dozens of locations, manual once exceptions appear, and impossible to improve without cross-location data. A 5% gap across 100 locations means hundreds of patients a week seen on outdated insurance data, quietly driving denials, write-offs, and AR aging.

RCM Hub is a multi-workspace platform. The first workspace turns verification from a per-location clerical task into a governed, measurable operation.



What You're Dealing with Today	What You Get with RCM Hub
You can't tell how many of tomorrow's patients are verified until the day of the appointment. Getting the answer means calling offices or running manual reports.	Gain visibility across every location. The Overview dashboard shows verification status, exception volume, and terminated eligibility across the whole group in a single view, so leaders see coverage gaps before the day of service.
Every clean verification still needs a person, so RCM headcount scales linearly with every location you add.	No-code automation clears the clean work. A no-code rules engine updates plans by carrier rule without staff touch, so analysts handle only true exceptions, and a central team covers more locations per person
Exceptions surface office by office with no owner and no escalation path. Work lives in spreadsheets and email, and items slip before appointment day.	Every exception is owned, assigned, and tracked. Unresolved verifications become structured tasks routed to named analysts with due dates and a full audit trail.
A standalone eligibility tool adds another vendor and another contract, and its data still has to be reconciled back into your system of record.	It runs on the integration you already own. RCM Hub adds the management layer on top of the AutoEligibility integration your team already runs, so verification stays in one system of record with one vendor.

Part of the RCM+ Suite

RCM Hub is the revenue cycle management layer of DentalOS®. Insurance verification is the first workspace. Claims submission, payment posting, denial management, and reconciliation follow, each automating another step of the revenue cycle toward RCM Zero: zero manual work, zero denials, and zero wasted hours.

Built into Denticon, Starting with AutoEligibility

It runs on the DentalXChange integration your team already uses for AutoEligibility, so updated plans write back into the Denticon record and flow straight to scheduling, clinical, and billing. Because the data already lives in Denticon, results roll up across the whole organization from one system of record. Set carrier rules once and apply them at every location.

See what centralized verification looks like.

SCHEDULE A DEMO