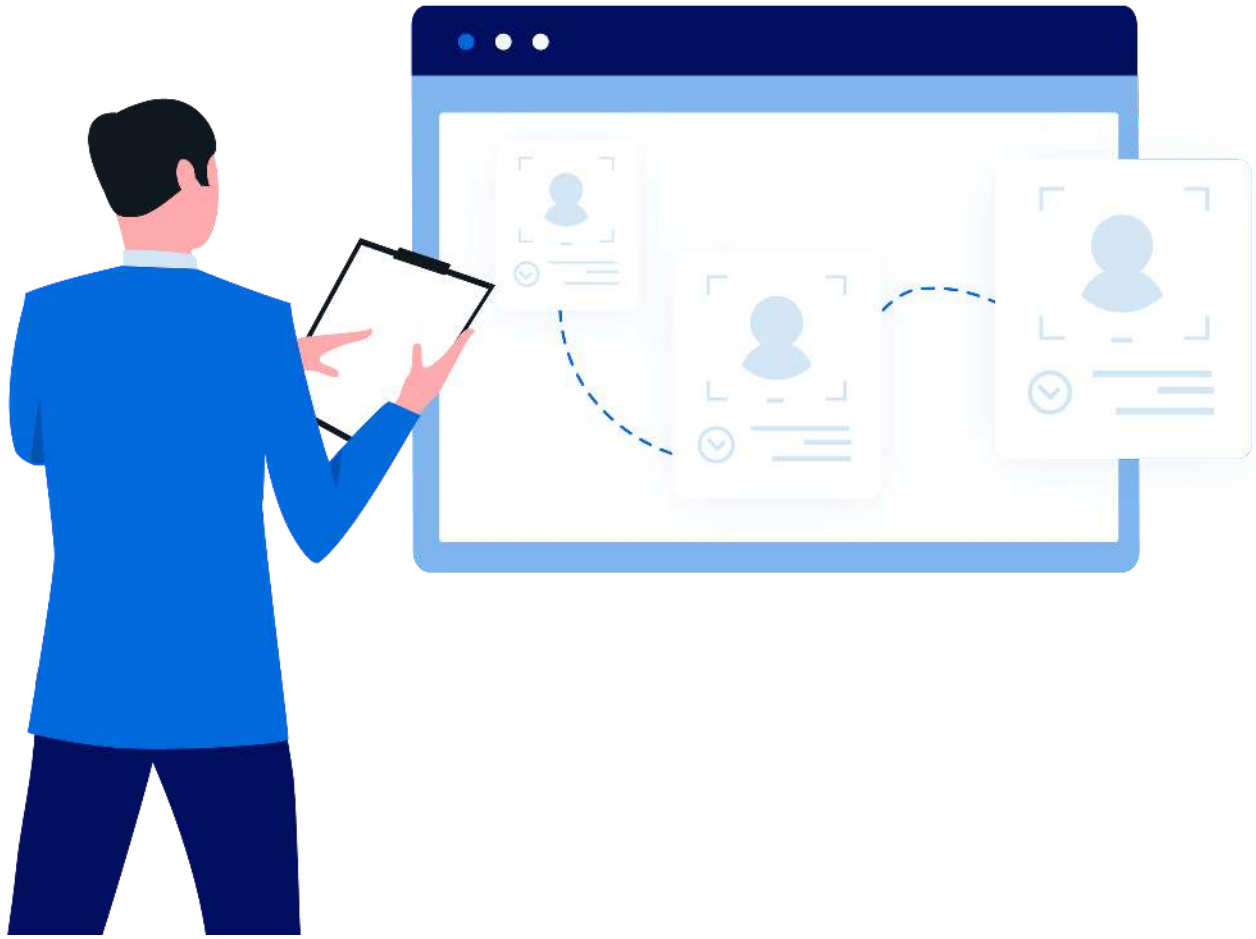
Help Articles

Our dentist wants to use DoseSpot for e-prescriptions. What is the full process for integrating the function in Denticon?



planet DDS | denticon

Our dentist wants to use DoseSpot for e-prescriptions. What is the full process for integrating the function in Denticon?

Via a Help Ticket, the dental office should contact Denticon to start the process. Denticon's Support team will forward the Ticket to the office's Account Manager.

Once the Account Manager has received confirmation for the dental office to move forward with ePrescribe, then the Account Manager will submit the order to Dosespot.

After the order is received by Dosespot, a Support Specialist from DoseSpot will send an email to the office. DoseSpot's Support Specialist team will handle all questions about the process.

Please have the following information ready for each Dentist at each office. Dosespot will request this to be gathered to start the process.

- DEA Number
- NPI Number
- clinic (aka: office, location, facility) information:
  - full office name exactly as it appears in Denticon Setup/Offices
  - office address; including city, state, and zip code

If the provider/administrator needs assistance with verifying or obtaining their DoseSpot credentials, only DoseSpot can provide this information. DoseSpot may be reached at 781-355-6250 Option 4 or support@dosespot.com.

When the dentist makes an application to the DoseSpot e-prescription company, DoseSpot must process and approve the dentist's application before the dentist is able to generate electronic prescriptions.

NOTE: The dentist/administrator is responsible for implementing the function within the Denticon program. For security purposes, Denticon's Support Team will not implement the integration. If there are questions on implementing DoseSpot into Denticon, then please reach out to DoseSpot directly.

NOTE: The DoseSpot information must be implemented within these Denticon areas before the provider is able to submit e-prescriptions via the DoseSpot company:

- office setup
- dentist's provider setup
- dentist provider's user login setup in order to utilize the DoseSpot function, the dentist provider must be entered as a unique user login within Denticon.

For reference, the steps to integrate DoseSpot to Denticon are provided below.

STEP 1

Denticon must be integrated within the office setup for DoseSpot:

- Access the word "Setup", "Offices", and choose the "Offices Setup" option from the drop-down list
- Select the desired office location
- Click the Edit Office button
- Access the "Integration" tab
- Record the in the DoseSpot activation information:
  - DoseSpot Clinic ID
  - DoseSpot Clinic Key (this field is case-sensitive, ensure to record it exactly as DoseSpot has provided it)
- Click the Save button

STEP 2

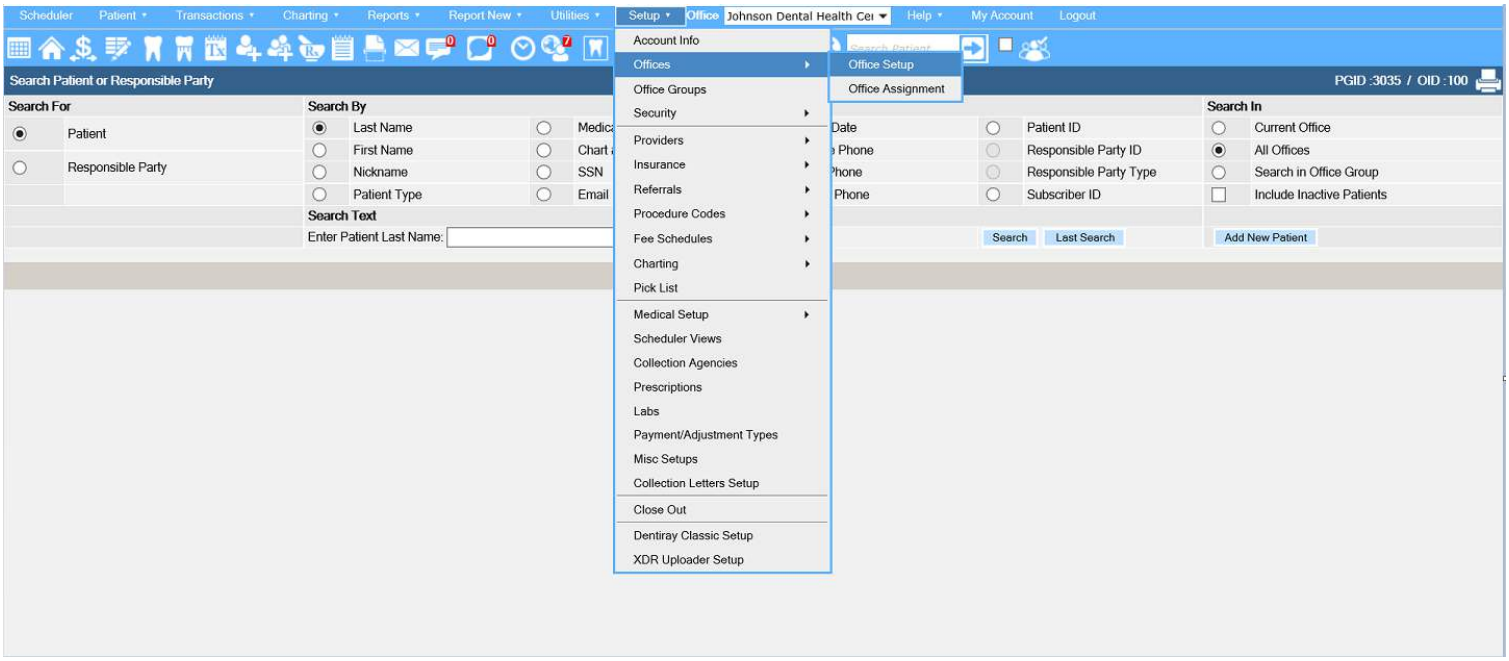
Denticon must be integrated within the dentist provider's setup for DoseSpot:

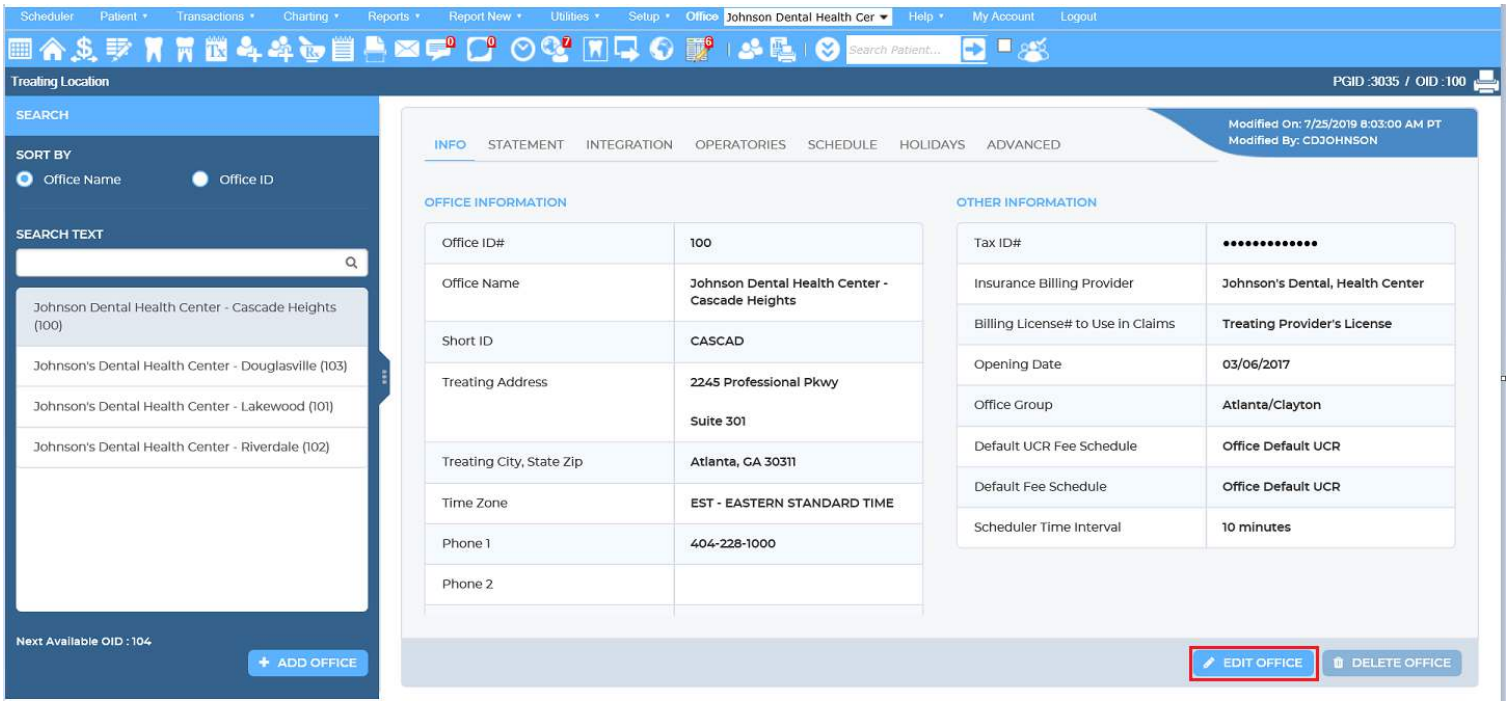
- Access the word "Setup"
- Choose the "Providers" and "Provider Setup" options from the drop-down list
- Select the desired dentist provider's entry
- Click the Edit button
- Remove the '0' pre populated and Record the provider's DoseSpot activation number in the "DoseSpot User ID" field
- Within the "Denticon User ID" field, select the dentist's username which has already been recorded within the "Setup / Security / User" screen (the dentist must already be entered as an active Denticon user)
- Click the Save button

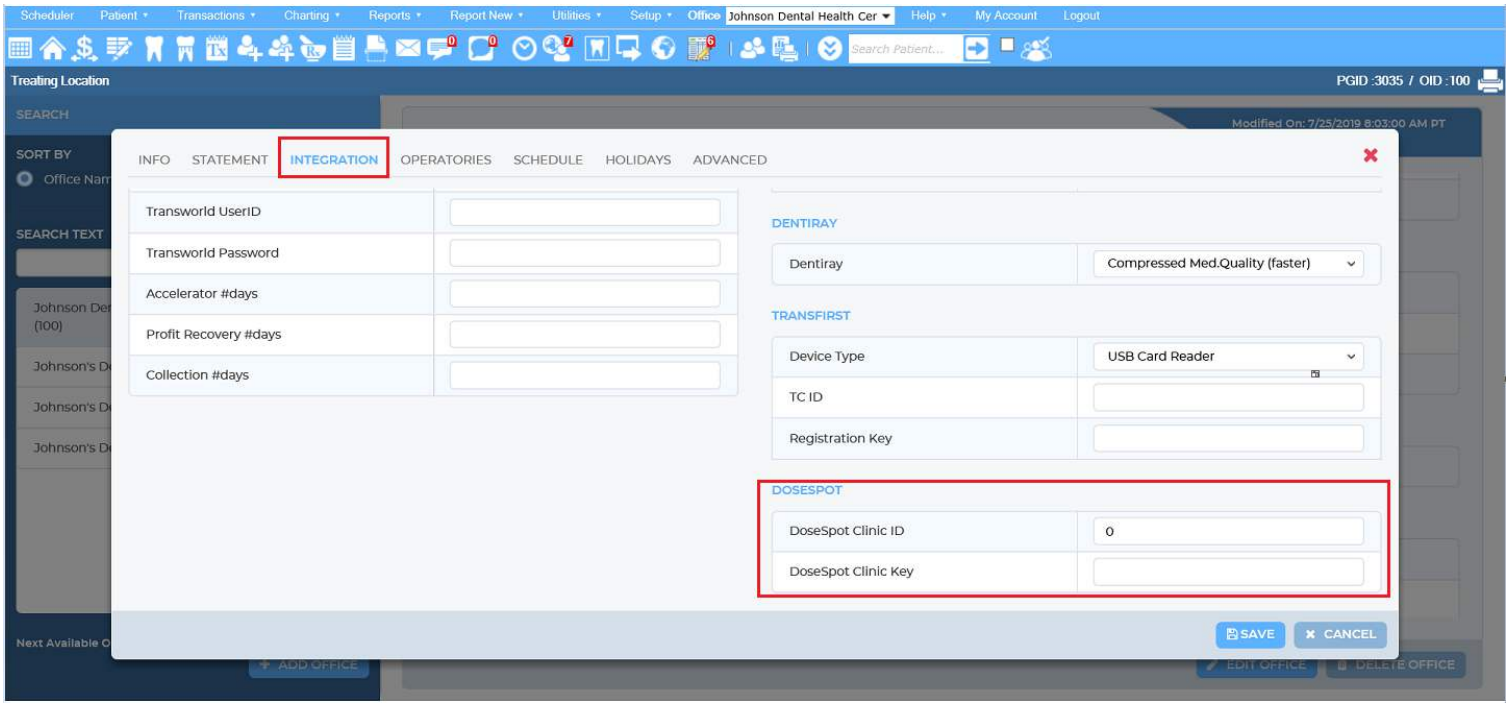
STEP 3

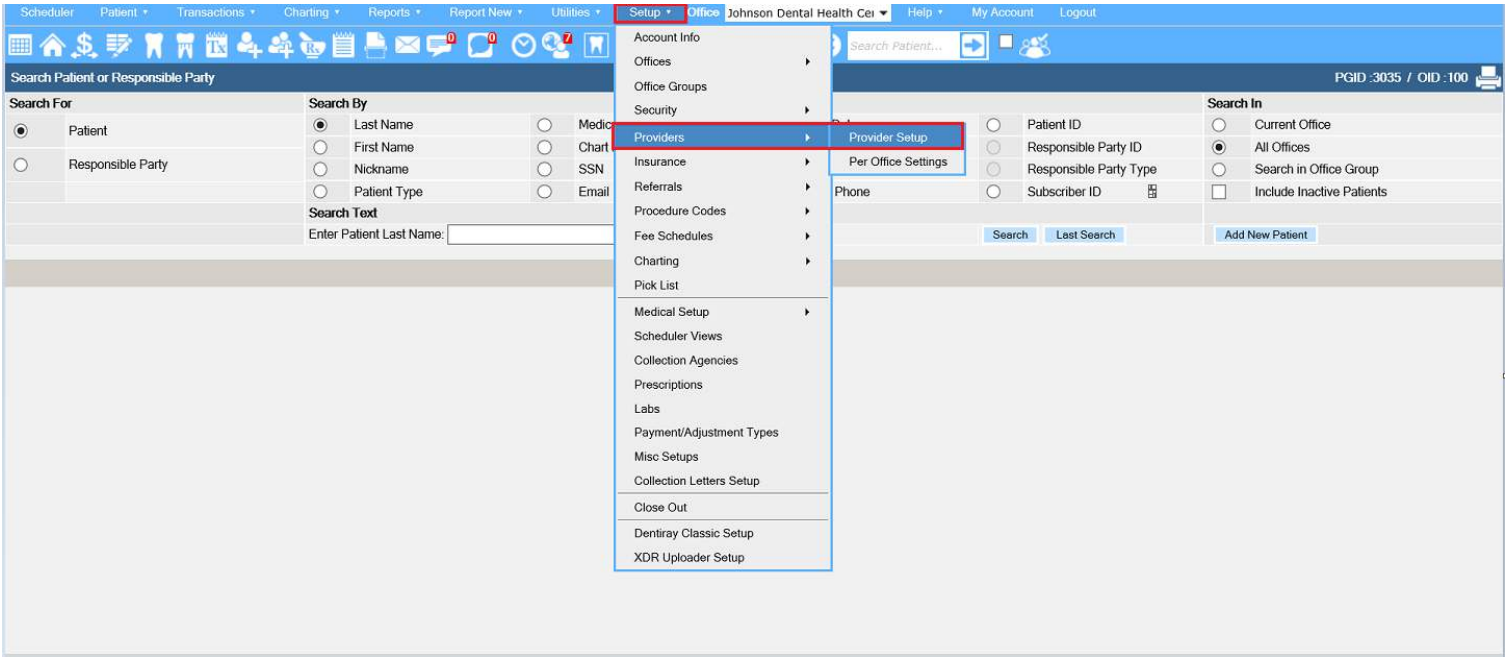
Denticon must be integrated within the provider's user login setup for DoseSpot or any other Users that can e-prescribe on the Provider behalf:

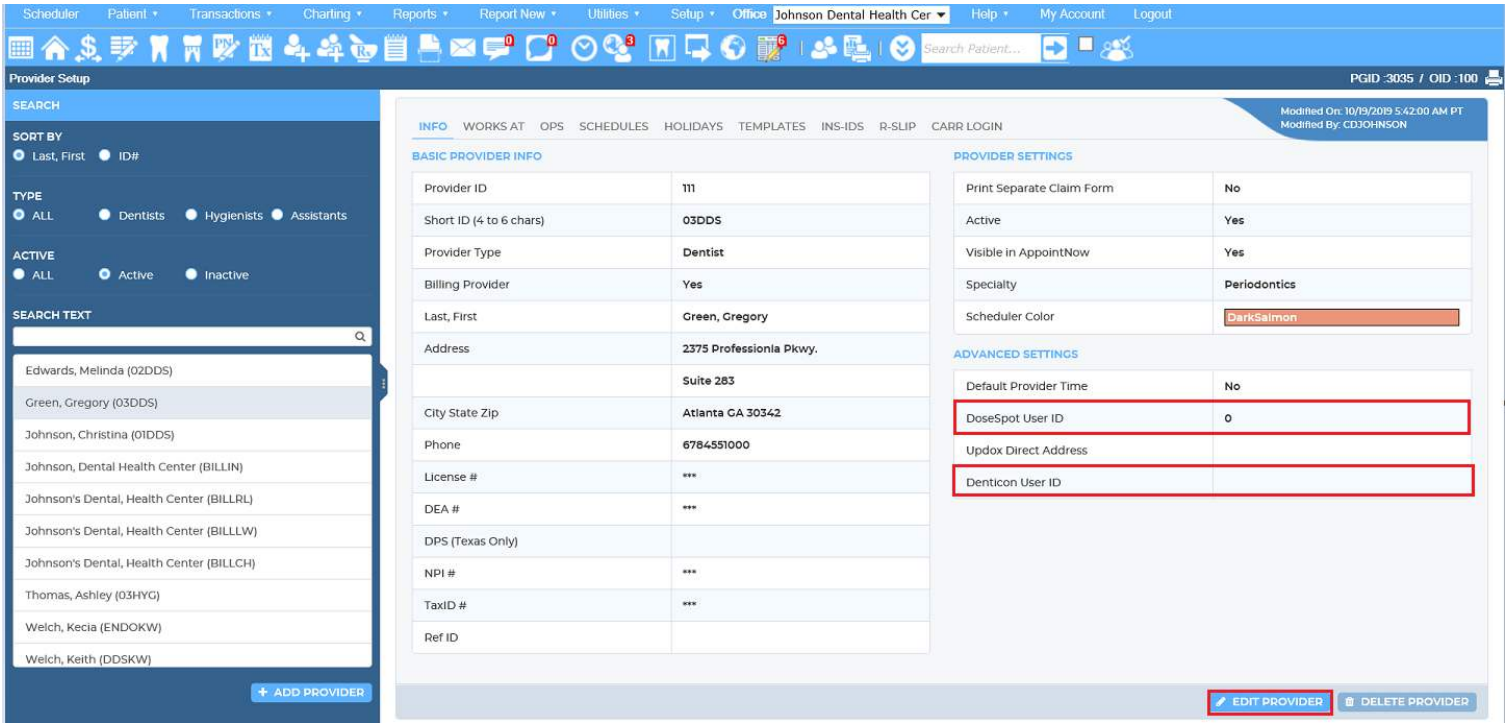
- Access the word "Setup"
- Choose the "Security" and "Users" options from the drop-down list
- Select the dentist provider's user login entry or other user login
- Click the Edit button
- In the "Report Access Provider" field, select the same dentist provider's entry
- Click the Save button

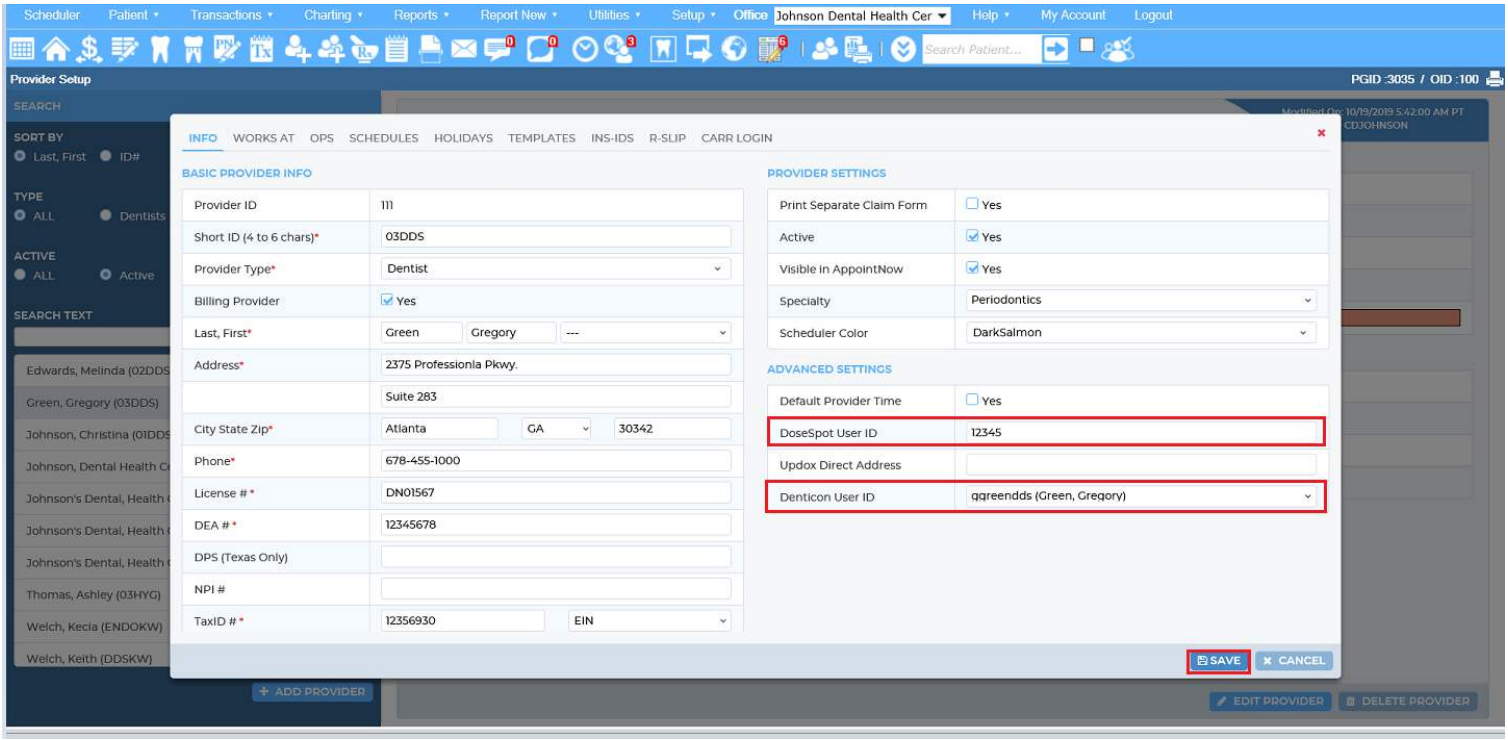


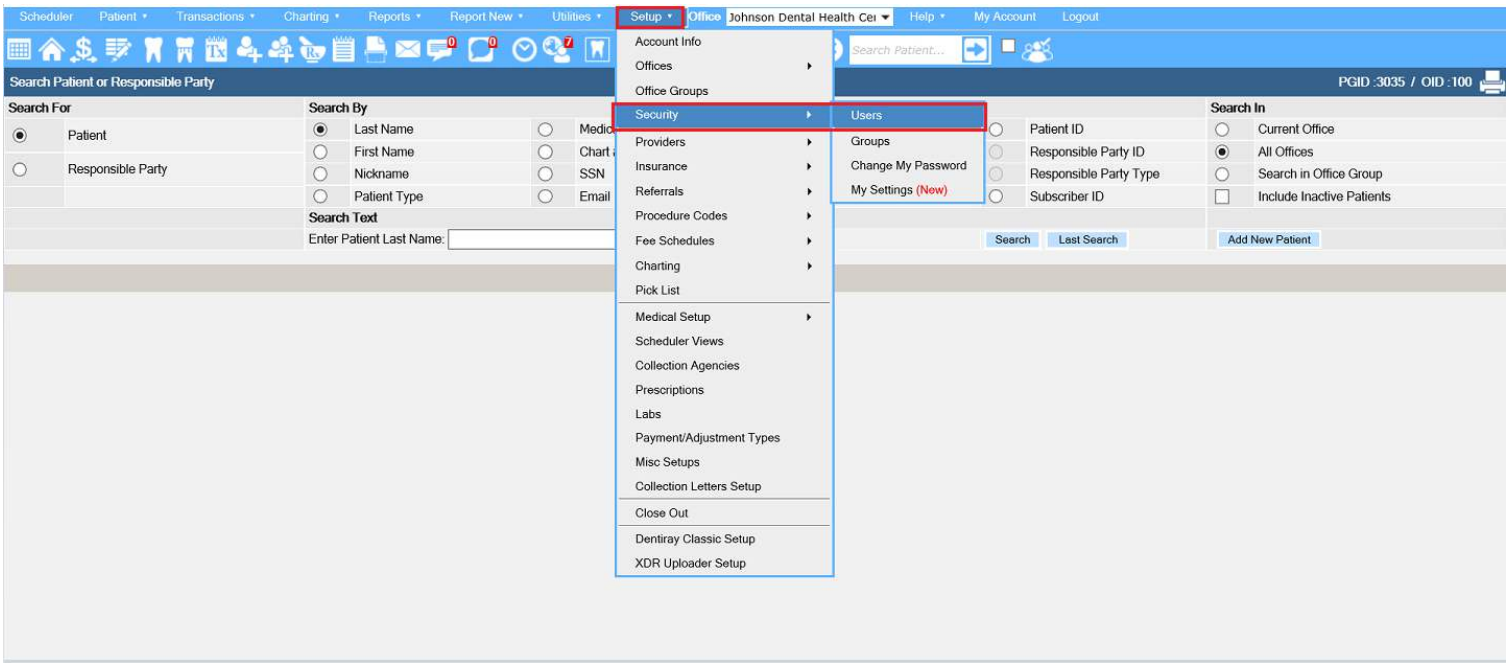


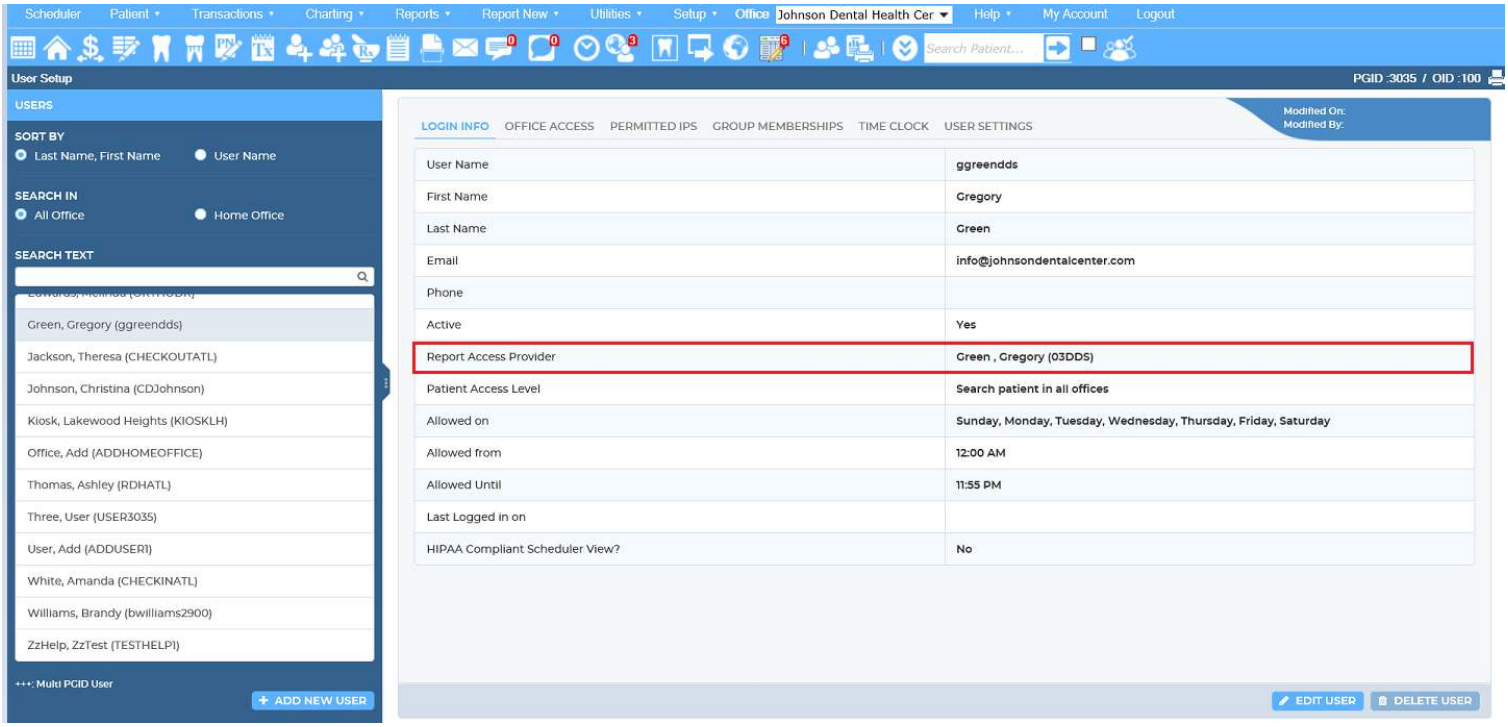

Scheduler
Patient
Transactions
Charting
Reports
Report New
Utilities
Setup
Office
Johnson Dental Health Cer
Help
My Account
Logout
Search Patient...
Treating Location
PGID :3035 / OID :100
SEARCH
SORT BY
SEARCH TEXT
Modified On: 7/25/2019 8:03:00 AM PT
INFO
STATEMENT
INTEGRATION
OPERATORIES
SCHEDULE
HOLIDAYS
ADVANCED
Transworld UserID
Transworld Password
Accelerator #days
Profit Recovery #days
Collection #days
DENTIRAY
Dentiray
Compressed Med.Quality (faster)
TRANSFIRST
Device Type
USB Card Reader
TC ID
Registration Key
DOSESPOT
DoseSpot Clinic ID
0
DoseSpot Clinic Key
SAVE
CANCEL
ADD OFFICE
EDIT OFFICE
DELETE OFFICE

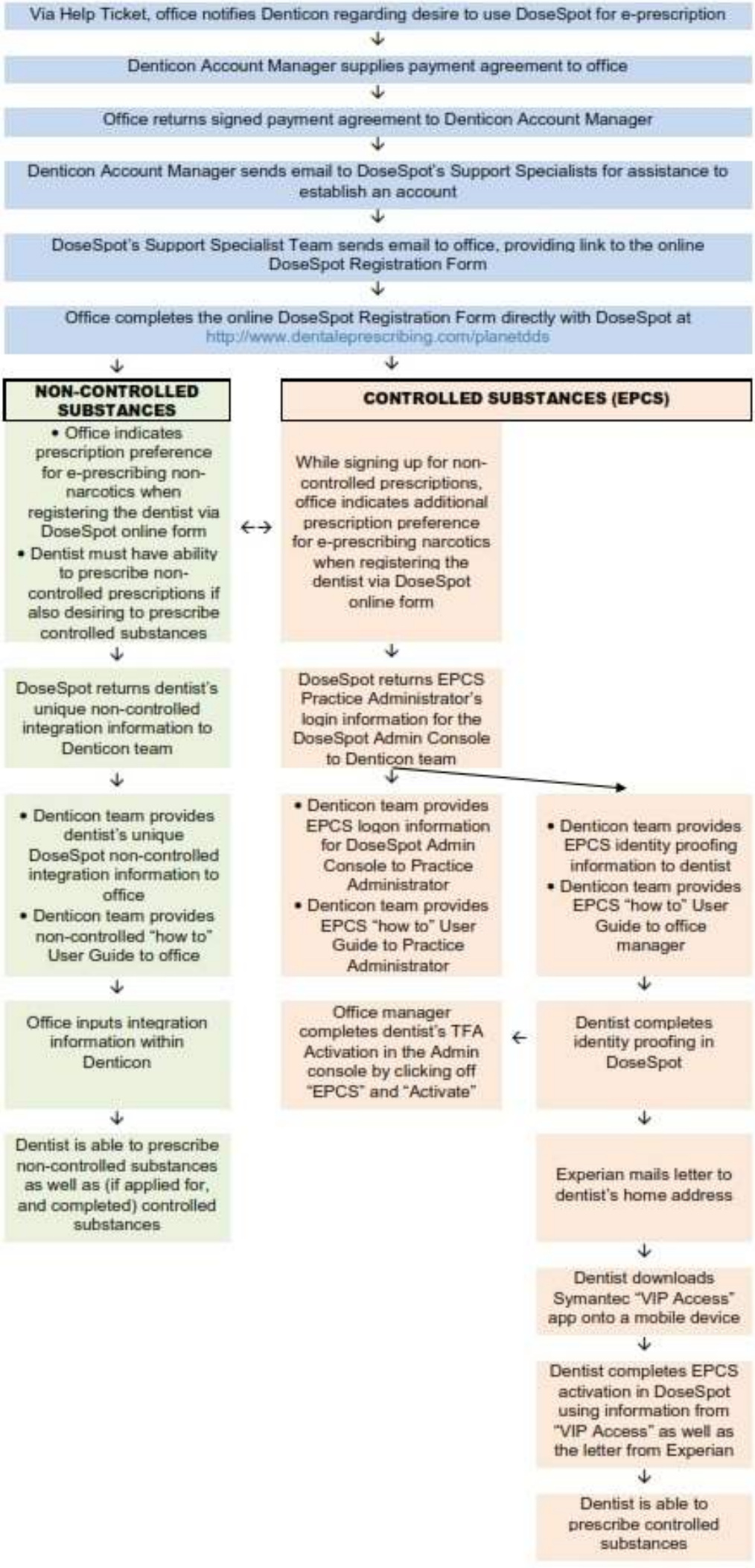

Scheduler
Patient
Transactions
Charting
Reports
Report New
Utilities
Setup
Office
Johnson Dental Health Cer
Help
My Account
Logout
Search Patient...
Search Patient or Responsible Party
PGID :3035 / OID :100
Search For
Patient
Responsible Party
Search By
Last Name
First Name
Nickname
Patient Type
Search Text
Enter Patient Last Name:
Patient ID
Responsible Party ID
Responsible Party Type
Subscriber ID
Search In
Current Office
All Offices
Search in Office Group
Include Inactive Patients
Search
Last Search
Add New Patient
Account Info
Offices
Office Groups
Security
Providers
Insurance
Referrals
Procedure Codes
Fee Schedules
Charting
Pick List
Medical Setup
Scheduler Views
Collection Agencies
Prescriptions
Labs
Payment/Adjustment Types
Misc Setups
Collection Letters Setup
Close Out
Dentiray Classic Setup
XDR Uploader Setup
Provider Setup
Per Office Settings


Scheduler Patient Transactions Charting Reports Report New Utilities Setup Office Johnson Dental Health Cer Help My Account Logout
Search Patient...
Provider Setup
PGID :3035 / OID :100
SEARCH
SORT BY
Last, First ID#
TYPE
ALL Dentists Hygienists Assistants
ACTIVE
ALL Active Inactive
SEARCH TEXT
Edwards, Melinda (02DDS)
Green, Gregory (03DDS)
Johnson, Christina (01DDS)
Johnson, Dental Health Center (BILLIN)
Johnson's Dental, Health Center (BILLRL)
Johnson's Dental, Health Center (BILLLW)
Johnson's Dental, Health Center (BILLCH)
Thomas, Ashley (03HYG)
Welch, Kecia (ENDOKW)
Welch, Keith (DDSKW)
ADD PROVIDER
INFO WORKS AT OPS SCHEDULES HOLIDAYS TEMPLATES INS-IDS R-SLIP CARR LOGIN
Modified On: 10/19/2019 5:42:00 AM PT
Modified By: CDJOHNSON
BASIC PROVIDER INFO
Provider ID 111
Short ID (4 to 6 chars) 03DDS
Provider Type Dentist
Billing Provider Yes
Last, First Green, Gregory
Address 2375 Professionla Pkwy.
Suite 283
City State Zip Atlanta GA 30342
Phone 6784551000
License # ***
DEA # ***
DPS (Texas Only)
NPI # ***
TaxID # ***
Ref ID
PROVIDER SETTINGS
Print Separate Claim Form No
Active Yes
Visible in AppointNow Yes
Specialty Periodontics
Scheduler Color DarkSalmon
ADVANCED SETTINGS
Default Provider Time No
DoseSpot User ID 0
Updox Direct Address
Denticon User ID
EDIT PROVIDER
DELETE PROVIDER


Scheduler Patient Transactions Charting Reports Report New Utilities Setup Office Johnson Dental Health Cer Help My Account Logout
Search Patient...
Provider Setup
PGID :3035 / OID :100
INFO WORKS AT OPS SCHEDULES HOLIDAYS TEMPLATES INS-IDS R-SLIP CARR LOGIN
BASIC PROVIDER INFO
Provider ID 111
Short ID (4 to 6 chars)* 03DDS
Provider Type* Dentist
Billing Provider Yes
Last, First* Green Gregory ---
Address* 2375 Professionla Pkwy.
Suite 283
City State Zip* Atlanta GA 30342
Phone* 678-455-1000
License #* DN01567
DEA #* 12345678
DPS (Texas Only)
NPI #
TaxID #* 12356930 EIN
PROVIDER SETTINGS
Print Separate Claim Form Yes
Active Yes
Visible in AppointNow Yes
Specialty Periodontics
Scheduler Color DarkSalmon
ADVANCED SETTINGS
Default Provider Time Yes
DoseSpot User ID 12345
Updox Direct Address
Denticon User ID qqreendds (Green, Gregory)
SAVE
CANCEL
ADD PROVIDER
EDIT PROVIDER
DELETE PROVIDER


Scheduler
Patient
Transactions
Charting
Reports
Report New
Utilities
Setup
Office
Johnson Dental Health Cer
Help
My Account
Logout
Search Patient...
Search Patient or Responsible Party
PGID :3035 / OID :100
Search For
Patient
Responsible Party
Search By
Last Name
First Name
Nickname
Patient Type
Search Text
Enter Patient Last Name:
Patient ID
Responsible Party ID
Responsible Party Type
Subscriber ID
Search In
Current Office
All Offices
Search in Office Group
Include Inactive Patients
Search
Last Search
Add New Patient
Account Info
Offices
Office Groups
Security
Providers
Insurance
Referrals
Procedure Codes
Fee Schedules
Charting
Pick List
Medical Setup
Scheduler Views
Collection Agencies
Prescriptions
Labs
Payment/Adjustment Types
Misc Setups
Collection Letters Setup
Close Out
Dentiray Classic Setup
XDR Uploader Setup
Users
Groups
Change My Password
My Settings (New)


Scheduler
Patient
Transactions
Charting
Reports
Report New
Utilities
Setup
Office
Johnson Dental Health Cer
Help
My Account
Logout
Search Patient...
User Setup
PGID :3035 / OID :100
USERS
SORT BY
Last Name, First Name
User Name
SEARCH IN
All Office
Home Office
SEARCH TEXT
Green, Gregory (ggreendds)
Jackson, Theresa (CHECKOUTATL)
Johnson, Christina (CDJohnson)
Kiosk, Lakewood Heights (KIOSKLH)
Office, Add (ADDHOMEOFFICE)
Thomas, Ashley (RDHATL)
Three, User (USER3035)
User, Add (ADDUSER1)
White, Amanda (CHECKINATL)
Williams, Brandy (bwilliams2900)
ZzHelp, ZzTest (TESTHELP1)
++: Multi PGID User
ADD NEW USER
LOGIN INFO
OFFICE ACCESS
PERMITTED IPS
GROUP MEMBERSHIPS
TIME CLOCK
USER SETTINGS
Modified On:
Modified By:
User Name
ggreendds
First Name
Gregory
Last Name
Green
Email
info@johnsondentalcenter.com
Phone
Active
Yes
Report Access Provider
Green , Gregory (03DDS)
Patient Access Level
Search patient in all offices
Allowed on
Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday
Allowed from
12:00 AM
Allowed Until
11:55 PM
Last Logged in on
HIPAA Compliant Scheduler View?
No
EDIT USER
DELETE USER


Via Help Ticket, office notifies Denticon regarding desire to use DoseSpot for e-prescription
Denticon Account Manager supplies payment agreement to office
Office returns signed payment agreement to Denticon Account Manager
Denticon Account Manager sends email to DoseSpot's Support Specialists for assistance to establish an account
DoseSpot's Support Specialist Team sends email to office, providing link to the online DoseSpot Registration Form
Office completes the online DoseSpot Registration Form directly with DoseSpot at http://www.dentaleprescribing.com/planetdds
NON-CONTROLLED SUBSTANCES
CONTROLLED SUBSTANCES (EPCS)
• Office indicates prescription preference for e-prescribing non-narcotics when registering the dentist via DoseSpot online form
• Dentist must have ability to prescribe non-controlled prescriptions if also desiring to prescribe controlled substances
While signing up for non-controlled prescriptions, office indicates additional prescription preference for e-prescribing narcotics when registering the dentist via DoseSpot online form
DoseSpot returns dentist's unique non-controlled integration information to Denticon team
DoseSpot returns EPCS Practice Administrator's login information for the DoseSpot Admin Console to Denticon team
• Denticon team provides dentist's unique DoseSpot non-controlled integration information to office
• Denticon team provides non-controlled "how to" User Guide to office
• Denticon team provides EPCS logon information for DoseSpot Admin Console to Practice Administrator
• Denticon team provides EPCS "how to" User Guide to Practice Administrator
• Denticon team provides EPCS identity proofing information to dentist
• Denticon team provides EPCS "how to" User Guide to office manager
Office inputs integration information within Denticon
Office manager completes dentist's TFA Activation in the Admin console by clicking off "EPCS" and "Activate"
Dentist completes identity proofing in DoseSpot
Dentist is able to prescribe non-controlled substances as well as (if applied for, and completed) controlled substances
Experian mails letter to dentist's home address
Dentist downloads Symantec "VIP Access" app onto a mobile device
Dentist completes EPCS activation in DoseSpot using information from "VIP Access" as well as the letter from Experian
Dentist is able to prescribe controlled substances