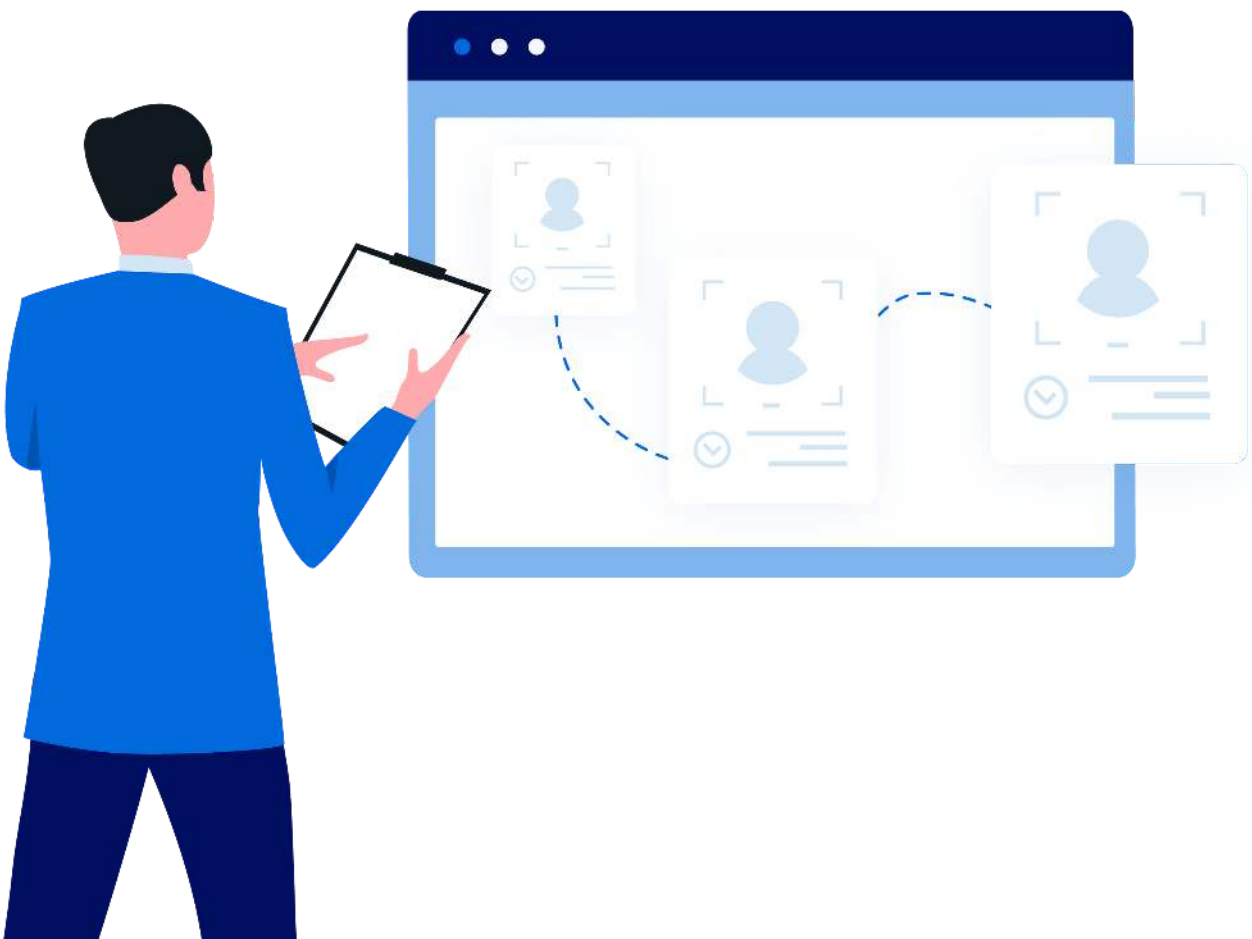


Help Articles

We use Open Edge for processing payments in Denticon. Sometimes we need to contact them for assistance. How can we contact Open Edge?



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How can we contact Open Edge?

OPENEDGE CUSTOMER SUPPORT – Contact Info

MERCHANT SALES

- Merchant Sales Manager – Bart Reed (Lindon, UT) o 801-769-7584 o bart.reed@openedgepay.com
- Sales – New customers interested in the OpenEdge integration o 800-774-6462 Option 1 o startnow@openedgepay.com o M-F 7:00 AM – 5:30 PM MST
- Technical Support – Reinstalls, processing issues or otherwise broken, existing merchant hardware orders, tracking info and incomplete shipments o 800-774-6462 Option 2 o support@openedgepay.com o 24/7, 365 days a year
- Customer Service – Billing, credit, funding and fee questions/issues o 800-774-6462 Option 3 o customerservice@openedgepay.com o M-F 7:00 AM – 7:00 PM CST
- Installations – New Merchants will call this line to schedule Merchant Portal training. o 800-774-6462 Option 4 o installations@openedgepay.com o M-F 7:00 AM – 7:00 PM CS