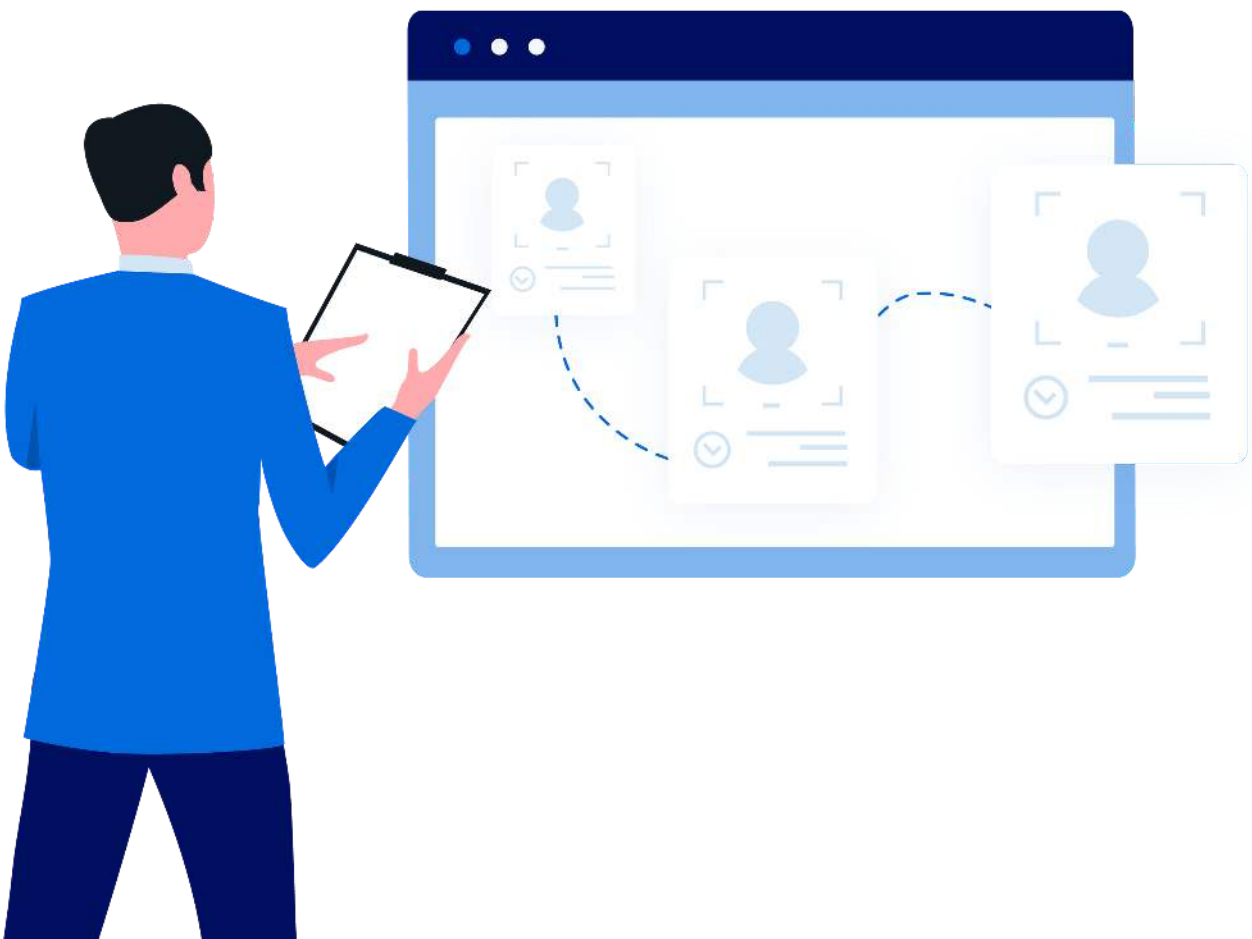



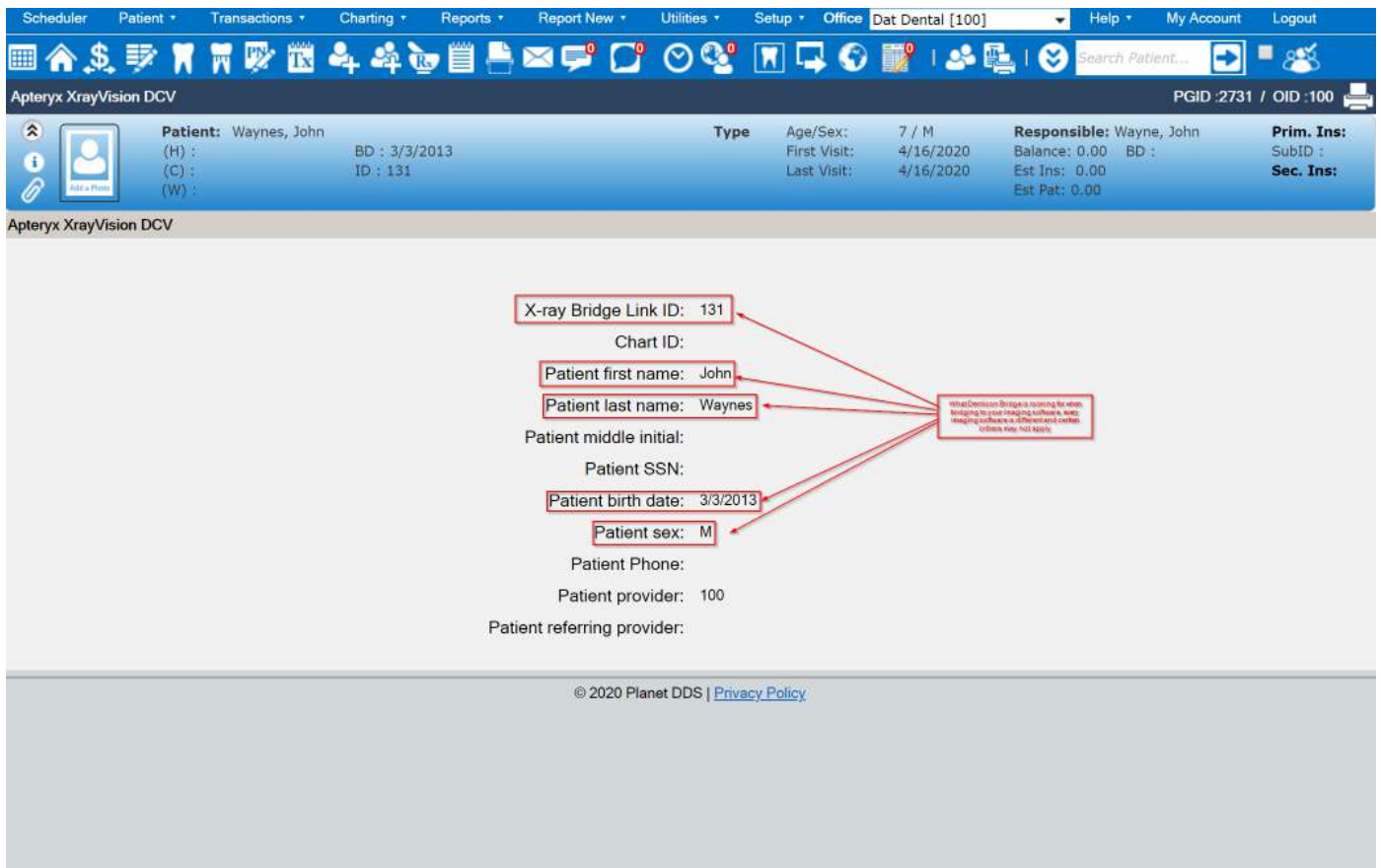
Help Articles

We sometimes see a different patient's name and x-rays when we access a patient's images in our imaging software program. Why is this so?



We sometimes see a different patient's name and x-rays when we access a patient's images in our imaging software program. Why is this so?

Denticon looks for a few criteria when bridging over to your imaging software. It may slightly differ depending with your imaging software. When you click on the  you will then see the screen below.



The screenshot shows the Aptyx XrayVision DCV software interface. At the top, there is a navigation bar with various icons and a search field. Below the navigation bar, the patient information is displayed:

Patient: Waynes, John		Type	Age/Sex: 7 / M	Responsible: Wayne, John	Prim. Ins: SubID :
(H) :	BD : 3/3/2013		First Visit: 4/16/2020	Balance: 0.00	BD :
(C) :	ID : 131		Last Visit: 4/16/2020	Est Ins: 0.00	Sec. Ins:
(W) :				Est Pat: 0.00	

Below the patient information, a list of fields is shown, with red boxes highlighting the fields used for bridging to imaging software. A red box on the right contains the text: "What Denticon Bridge is looking for when bridging to your imaging software, when imaging software is different and/or when links may not apply." Red arrows point from this box to the following fields:

- X-ray Bridge Link ID: 131
- Patient first name: John
- Patient last name: Waynes
- Patient birth date: 3/3/2013
- Patient sex: M

Other fields shown include Chart ID, Patient middle initial, Patient SSN, Patient Phone, Patient provider: 100, and Patient referring provider.

© 2020 Planet DDS | [Privacy Policy](#)

Then within your imaging software it should match up as the screen above.

Query for an image series

Query Specification

Patient ID: 131
 Last Name: WAYNES
 First Name: JOHN
 Birth Date / Gender: 2013 03 03 M
 Modality:
 Study Date: YYYY/MM/DD to YYYY/MM/DD
 Sources To Be Queried:

Data Source	Notes
<input checked="" type="checkbox"/> <Local Database>	* Path = C:\Dentiray Cap
<input checked="" type="checkbox"/> DentirayNet	

Query For Images

Queries the selected data servers for patients matching the specified information.

Must match with Denticon records.

Patient ID	Name	Gender	Birthdate	Other IDs	Patient Comments

Denticon's recommended process is:

- Make sure the patients record matches in Denticon and your imaging software.
- Make sure patients First and Last name, Patient ID or Chart ID, DOB and Gender matches with Denticon. Some may require all or a few of those criteria. Most important will be the Denticon Patient ID.
- Launch your imaging software and change the patients records to match Denticon's
- If you have a large amount of records that needs to sync you can contact your Denticon account manager.