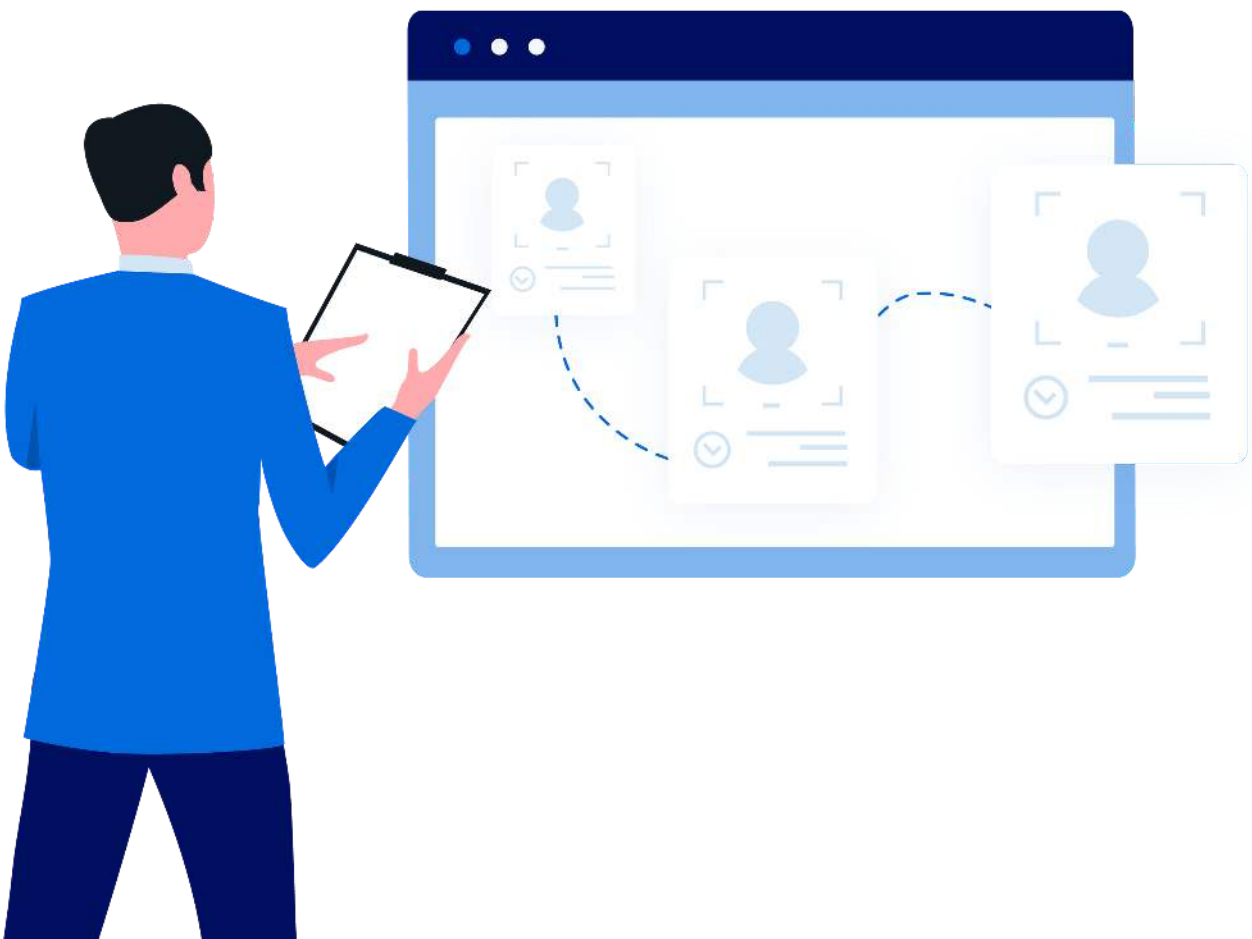


Help Articles

We can't find X-rays in Dentiray Capture and Dentiray Web. Where are they?

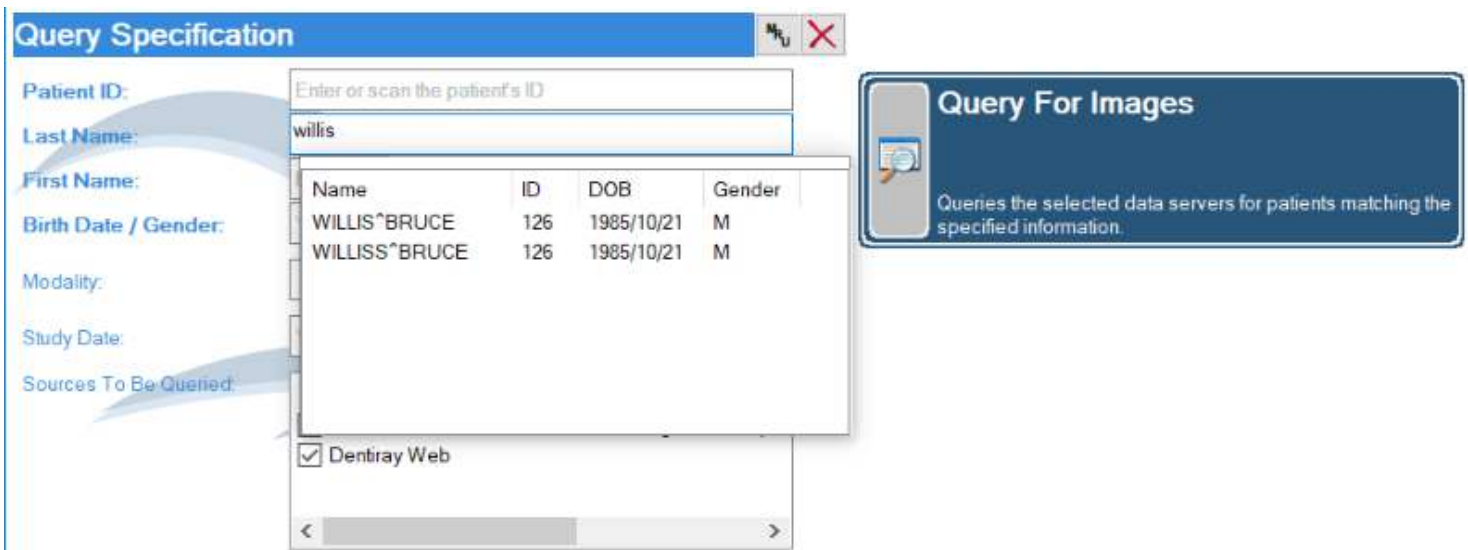


We can't find X-rays in Dentiray Capture and Dentiray Web. Where are they?

Dentiray Capture and Dentiray Web are synced together, you will not be able to find x-rays in one and not the other.

Most likely the the xray was either taken under the wrong patient or the patient's record information has been changed. There are a couple of ways to locate misplaced patient x-rays in Dentiray Capture.

- You can search for the patient by entering one of the search criteria PATIENT ID, FN, or LN then selecting "Query For Images". It will bring up all patients within the search parameter. For example, we will be using patient named Willis, Bruce.



Query Specification

Patient ID: Enter or scan the patient's ID

Last Name: willis

First Name:

Birth Date / Gender:

Modality:

Study Date:

Sources To Be Queried:

Name	ID	DOB	Gender
WILLIS^BRUCE	126	1985/10/21	M
WILLISS^BRUCE	126	1985/10/21	M

Dentiray Web

Query For Images

Queries the selected data servers for patients matching the specified information.

- Once you've located where the missing x-rays are, you will need to make sure that the patients records match with Denticon's records.
- Highlight the patient's name:

Patient ID	Name	Gender	Birthdate	Other IDs	Patient Comments	Study Date	Modality	Accession Number	Study ID	Referring Doctor	Study Description	Study Instance UID	From Server
126	WILLISS^BRUCE	M	1985/10/21	-	-	2017/10/20 12:12:39	IO	201710201212	201710201212	NONE	Intra-oral X-ray	1.2.840.114384.13632128.452893.20171020.121238.1	<Local Database>, Dentiray Web
						2017/12/28 16:05:56	IO	201712281606	201712281606	NONE	Intra-oral X-ray	1.2.840.114384.11475156.547282.20171228.160556.1	<Local Database>, Dentiray Web

- Then selecting the Red Check icon
- Then the Dentiray Capture edit screen will appear. Here you will need to make sure the patients records match with Denticon's. Notice below that the patients last named is spelled wrong in Dentiray Capture compared to Denticon's. Go ahead and make the correct changes. In this case we just need to remove the extra "s" in the patients LN. Then select the box "OK".

Edit Image Information
✕

Edit Image Information:

 Patient: WILLISS BRUCE
 Study UID: <Multiple Studies Selected>
 Series UID: <Multiple Series Selected>
 Image UID: <Multiple Images Selected>

✔ OK
✘ Cancel

Patient Information:

✔ Correct From Database

Patient ID:	126
Patient Last Name:	WILLISS
Patient First Name:	BRUCE
Patient Birth Date / Gender:	1985 10 21 M
Patient Other IDs:	
Patient Comments:	
Patient Branch of Service:	
Patient Species:	
Patient Breed:	

Image:

↺
↻
F/1
L/R

Study Information:

Accession:	201710201212
Study Date:	2017 10 20
Study ID:	201710201212
Referring Doctor:	NONE
Study Description:	Intra-oral X-ray
Study UID:	1.2.840.114384.13632128.452893.20171020.121238

Image Information:

Modality:	IO	Intra-oral X-ray
Acquisition Date:	2017 10 20	
Instance Number:	1	
Acquisition Number:		
Image Comments:	PA 4	
Image Type:	<input checked="" type="checkbox"/> Original <input checked="" type="checkbox"/> Primary <input type="checkbox"/> Ghosted <input type="checkbox"/> Retaken	

Series Information:

Series Number:	1
Series Date:	2017 10 20
Series Description:	PA 4
Body Part Examined:	JAW
Series UID:	1.2.840.114384.13632128.452893.20171020.121238

Image Teeth:

Revisions:

2017/12/28 - User(pddsadmin) - Tag(0010.0010 - Patient's Name) - OriginalValue (WILLISS BRUCE)
 2017/10/20 - User(mumblingsguy) - Tag(0010.0020 - Patient ID) - OriginalValue(121212)
 2017/10/20 - User(mumblingsguy) - Tag(0010.0030 - Patient's Birth Date) - OriginalValue (1899/12/30)

X-ray Bridge Link ID: 126

Chart ID:

Patient first name: Bruce

Patient last name: Willis

Patient middle initial:

Patient SSN:

Patient birth date: 10/21/1985

Patient sex: M

Patient Phone:

Patient provider: 100

Patient referring provider:

After pressing "OK" it will take you back to the Query For Image screen, and the highlighted area will now say "Item Changed".

Patient ID	Name	Gender	Birthdate	Other IDs	Patient Comments
<Item Changed>	WILLISS^BRUCE	M	1985/10/21		
Study Date	Modality	Accession Number	Study ID	Referring Doctor	St
2017/10/20 12:12:39	ID	201710201212	201710201212	NONE	Int
2017/12/28 16:05:56	ID	201712281606	201712281606	NONE	Int

Press the "Go Back" button in the lower righthand corner.



Now you will notice on the Dentiray Capture homepage the "Forward Images" button has files in it. You will need to press the "Forward Image" button for it to update the change locally and on their Web storage. Once you press the "Forward Images" another screen will appear to process the change. Once it closes you've have updated that missing x-rays.



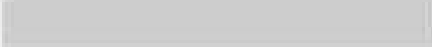
One more thing, if you can't find the patient you can also search by date as well.

Study Date

YYYY/MM/DD  to YYYY/MM/DD 

Sources To Be Queried

Data Source	Notes
<input checked="" type="checkbox"/> <Local Database>	" Path = 'C:\Program Files (x86
<input checked="" type="checkbox"/> Dentray Web	

<  >