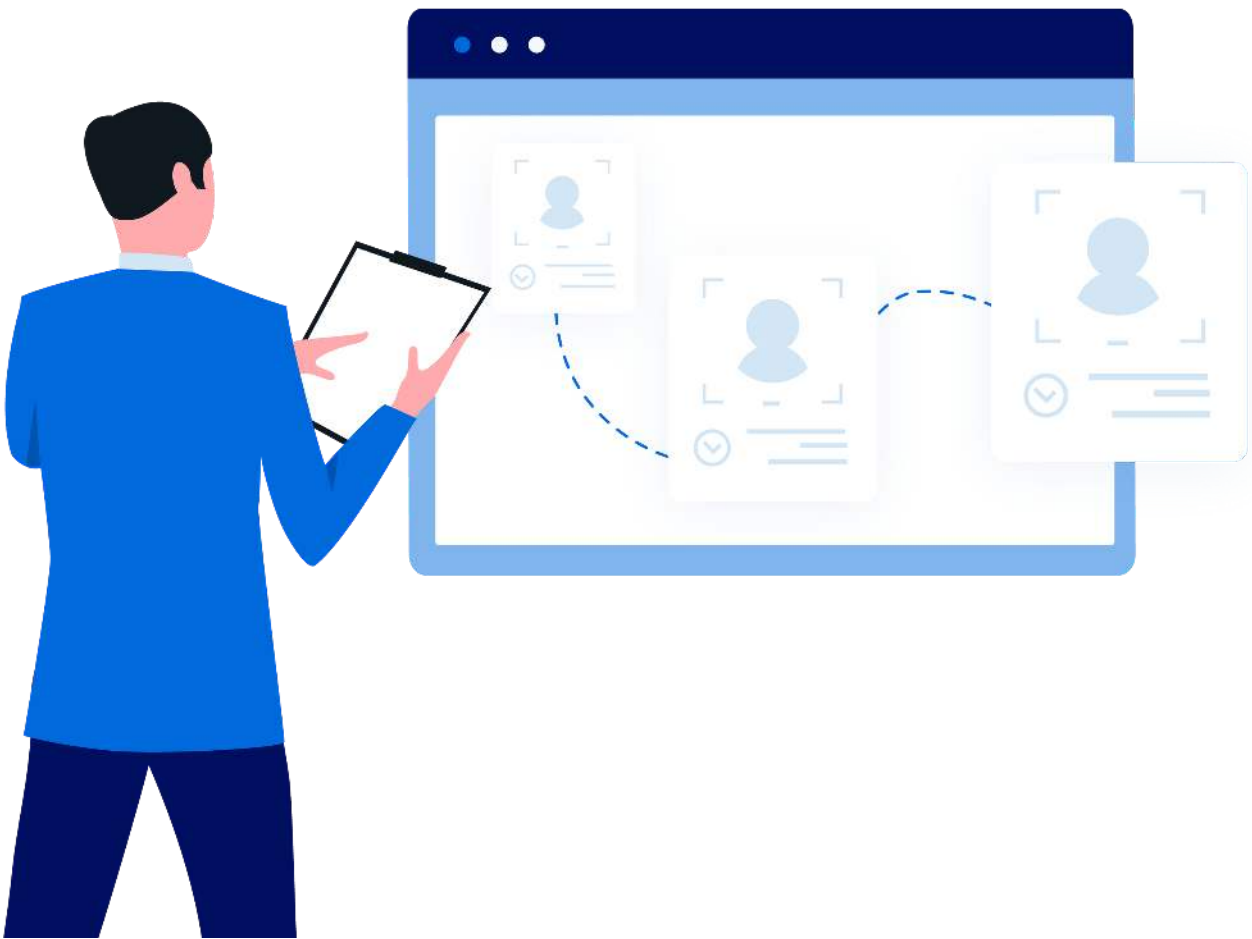


Help Articles

Is there something I can distribute to my patients so they can understand how to use the Patient Portal?



What does our office need to do to activate and use the Patient Portal?

Check Balance – Pay on Account – Review Upcoming Appointments
Make sure our dental office has the necessary information so you can have access to your Patient Portal

Let's get you setup!

- Do we have your email recorded in our records?

Experience This Wonderful Opportunity!

- Open the Patient Portal website – <http://yourdentistoffice.com>
- Using the Sign Up link, enter the email address (username) our office has recorded
- You will receive an email from noreply@yourdentistoffice.com with details for logging in with a system-generated password
- Using the Login link, start using the Patient Portal
- Once you're logged into the Patient Portal, you have the opportunity to change your password in the Update Profile section, Change Password tab.

If you forget your Password

- For a new password, you should click on the "Forgot your password?" link in the Patient Portal website and follow the prompts
- This requires a valid email address (username) – the same as you experienced in the Sign Up process
- A new password will be randomly generated and sent to your email address

BENEFITS of the Patient Portal –

- Pay your account balance online
- Receive email notification of your statements being ready
- Review upcoming appointments
- View your account charges and payments
- Have your account information at your fingertips!