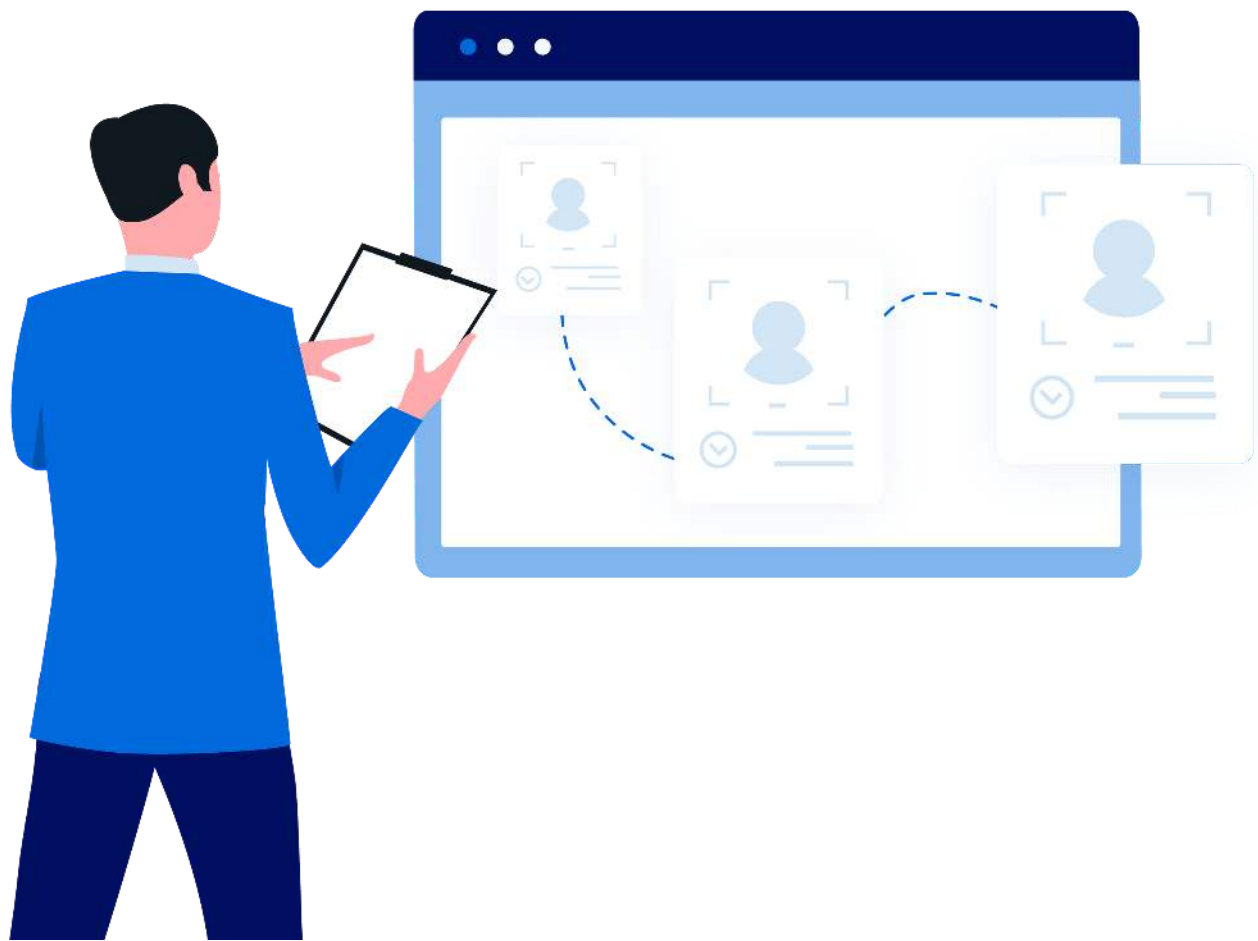


Help Articles

How can I read appointment availability times?



How can I read appointment availability times?

To understand which View is utilized on the Window, the user should look at the information found in the dark blue bar beneath the date field:

- Daily View / All providers and all operatories à shows the hours that the office is operational (Setup/ Offices/ Office Setup)
- Daily View by user-view / User-view: XXXXX à shows the hours that the providers are available for patient care (Setup/Providers/ Provider Setup New -(XXXXX is defined by the User-View that is selected)

Since the “Daily View / All providers and all operatories” indicates only the hours for which the office is open, it does not consider that the provider may work different hours for patient care.

Since the “Daily View by user-view / User-view: XXXXX” uses the provider information which is recorded in setup / providers / per-office settings, the office staff is more assured to understand when a provider is available for patient care.

The “Daily View by user-view / User-view: XXXXX” will also show the user available watermarks, per the information recorded in setup / providers / per-office settings, further guiding the user toward the provider’s patient care preferences.

Defined User Views are designed in Setup/Scheduler Views.

Scheduler • Patient Views • User Views • Providers • Appt Reports • Appt Status • HIPAA • Prod View • Quick Save View Johnson Dental Health Center - C

5/31/2019 Auto Refresh Timer 5:00

Daily View Office: Johnson Dental Health Center Friday, May 31, 2019 Hide Menu PGID: 3035 / OID: 100

All providers and all operatories.

	Dr. Atlanta High Production Johnson Dental Health Center - Cas	Dr. Atlanta Low Production Johnson Dental Health Center - Cas	Dr. Green High Production Johnson Dental Health Center - Cas	Dr. Green Low Production Johnson Dental Health Center - Cas	Ortho Consults Johnson Dental Health Center - Cas	Ortho Emergencies/Periodic Care Johnson Dental Health Center - Cas	Ortho High Production Johnson Dental Health Center - Cas	Periodontist Johnson Dental Health Center - Cas	RDI High Production Johnson Dental Health Center - Cas
Schedule based on the hours indicated in the Office Setup Screen (Setup/Offices)									
08:00									
08:10									
08:20									
08:30									
08:40									
08:50									
09:00									
09:10									
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02:20									
02:30									
02:40									
02:50									

Scheduler • Patient Views • User Views • Providers • Appt Reports • Appt Status • HIPAA • Prod View • Quick Save View Johnson Dental Health Center - C

5/31/2019 Auto Refresh Timer 5:00

Daily View by user-view Office: Johnson Dental Health Center Friday, May 31, 2019 Hide Menu PGID: 3035 / OID: 100

User-view: Full View

	Johnson, Christine Johnson Dental Health Center - Cascade	Johnson, Christine Johnson Dental Health Center - Cascade	Thomas, Ashley RDI High Production Johnson Dental Health Center - Cascade	Thomas, Ashley RDI Low Production Johnson Dental Health Center - Cascade	Green, Gregory Dr. Green High Production Johnson Dental Health Center - Cascade	Green, Gregory Dr. Green Low Production Johnson Dental Health Center - Cascade	Edwards, Melinda Ortho Consults Johnson Dental Health Center - Cascade	Edwards, Melinda Ortho Emergencies/Periodic Care Johnson Dental Health Center - Cascade	Edwards, Melinda Ortho High Production Johnson Dental Health Center - Cascade
Schedule based on the Provider Schedule (Setup / Providers / Per Office Settings)									
08:00									
08:10	Oral Surgery	Post-Op	SRP	KID Recall/Recare					
08:20	Try-In/Adjustments								
08:30	Crowns	Impressions		Adult Recall/Recare					
08:40			SRP						
08:50				Adult Recall/Recare					
09:00									
09:10									
09:20									
09:30									
09:40									
09:50									
10:00									
10:10	Administrative / Billing	UmSeal/Delivery		Sealants					
10:20									
10:30									
10:40									
10:50									
11:00									
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12:30									
12:40									
12:50									
01:00	OFREC Appointments	Post-Op	SRP	Adult Recall/Recare			Try-In/Adjustments		
01:10		Emergency							
01:20									
01:30				Adult Recall/Recare					
01:40									
01:50									
02:00									
02:10									
02:20									
02:30									
02:40									
02:50									
03:00		UmSeal/Delivery	SRP	KID Recall/Recare					
03:10									
03:20									
03:30									
03:40									
03:50									
04:00	Administrative / Billing	Impressions		Sealants					
04:10									
04:20									
04:30									
04:40									
04:50									

Double-click to add an appointment.

Closed
Time: 04:40 PM

Edwards, Melinda
Ortho Consults
Johnson Dental Health Center - Cascade Heights

Scheduler Patient Transactions Charting Reports Report New Utilities Setup Office Johnson Dental Health Cer Help My Account Logout

Search Patient or Responsible Party

Search For

Patient

Responsible Party

Search By

Last Name

First Name

Nickname

Patient Type

Medical

Chart

SSN

Email

Search Text

Enter Patient Last Name:

Account

Offices

Office Groups

Security

Providers

Insurance

Referrals

Procedure Codes

Fee Schedules

Charting

Pick List

Medical Setup

Scheduler Views

Collection Agencies

Prescriptions

Labs

Payment/Adjustment Types

Misc Setups

Collection Letters Setup

Close Out

Dentiray Classic Setup

XDR Uploader Setup

Search Patient...

PGID :3035 / OID :100

Date

Phone

Phone

Phone

Patient ID

Responsible Party ID

Responsible Party Type

Subscriber ID

Search In

Current Office

All Offices

Search in Office Group

Include Inactive Patients

Search Last Search Add New Patient