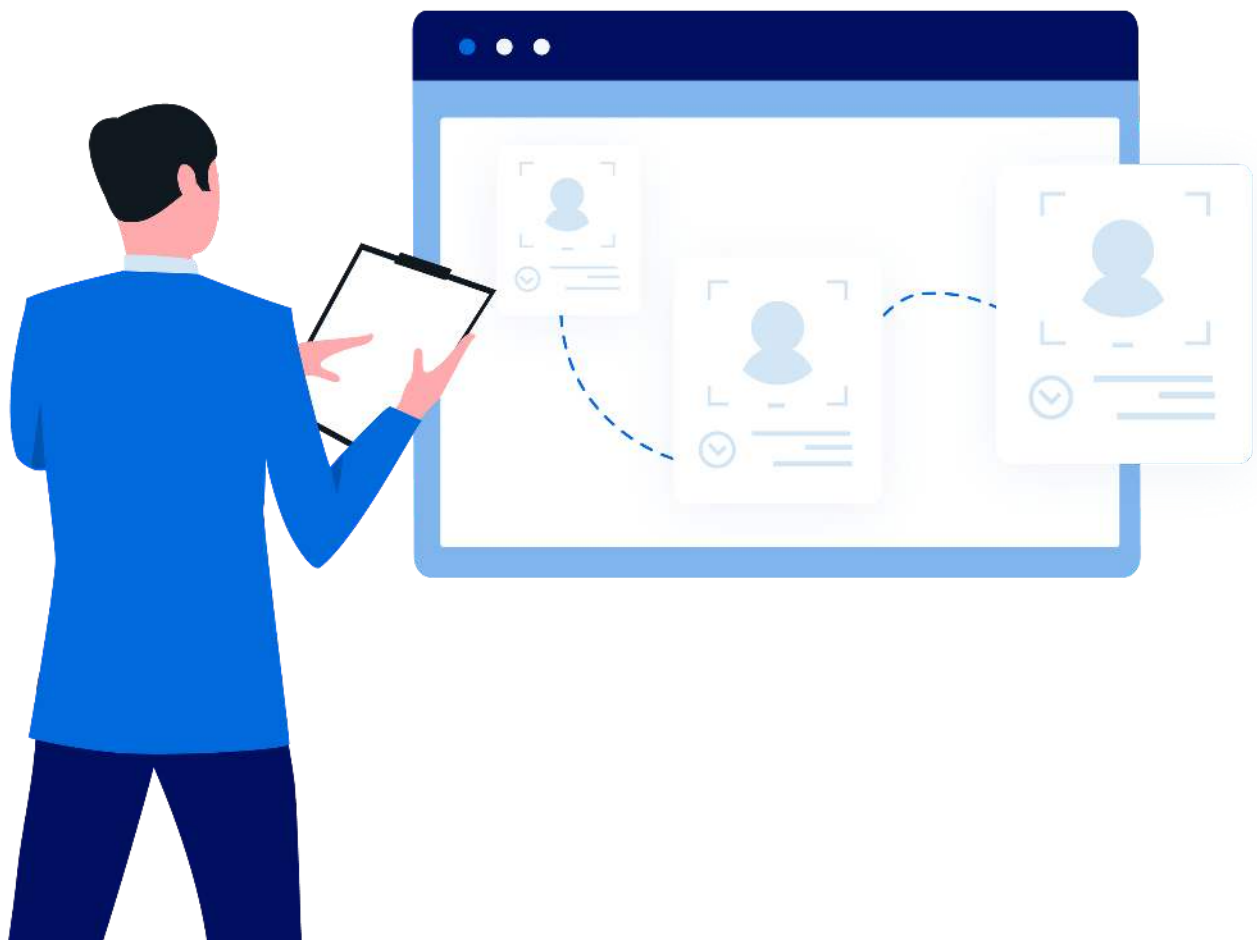


Help Articles

Adding additional attachments to claim in Denticon



Adding additional attachments to claim in Denticon

Denticon allows a user to add or delete to the same attachment ID as long as the claim is still in Denticon and NOT submitted to DentalXchange.

Once the claim gets submitted to DentalXchange, and if the user wants to add new x-rays or update the narrative, we prompt the user to create a new Attachment ID.

Example:

When a user attaches X-ray -1 a Claim attachment ID is created-> DXC05689313. Additional attachments can be added to this attachment ID prior to the claim being submitted to DentalXchange.

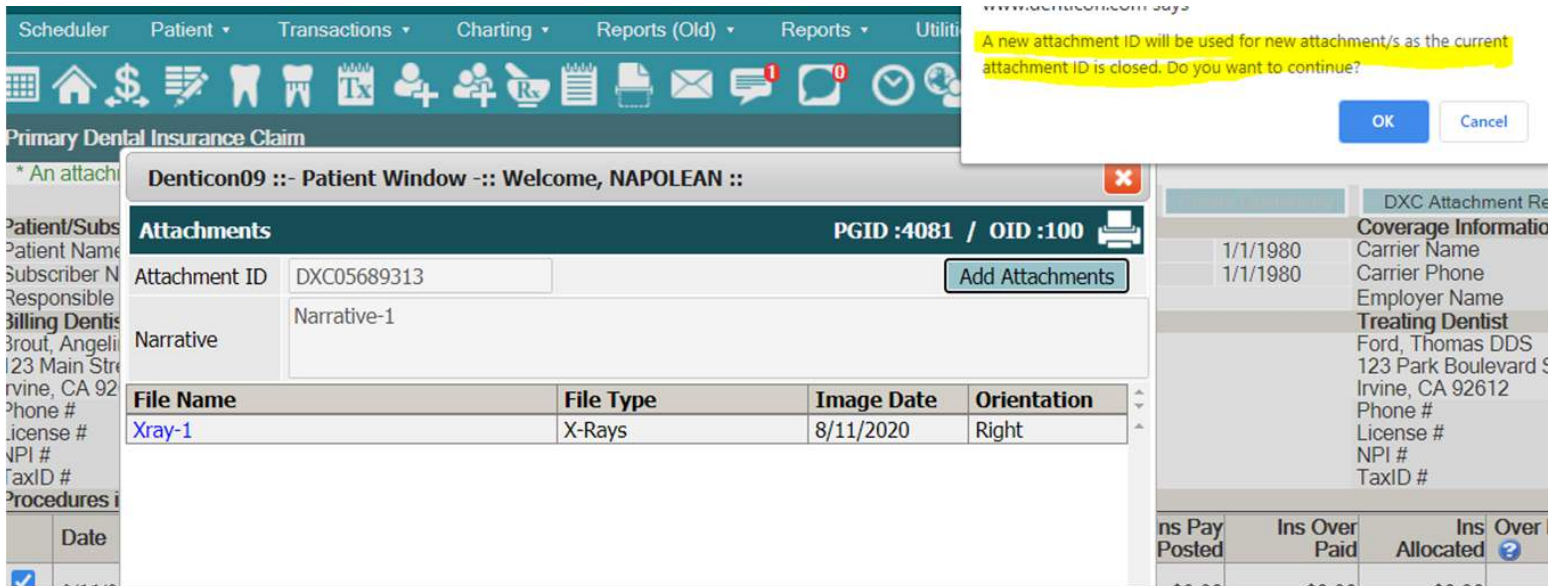
The screenshot displays the Denticon software interface with several key sections:

- Attachments Section:** Shows an Attachment ID of **DXC05689313** and a narrative labeled **Narrative-1**. Below this is a table of attachments:

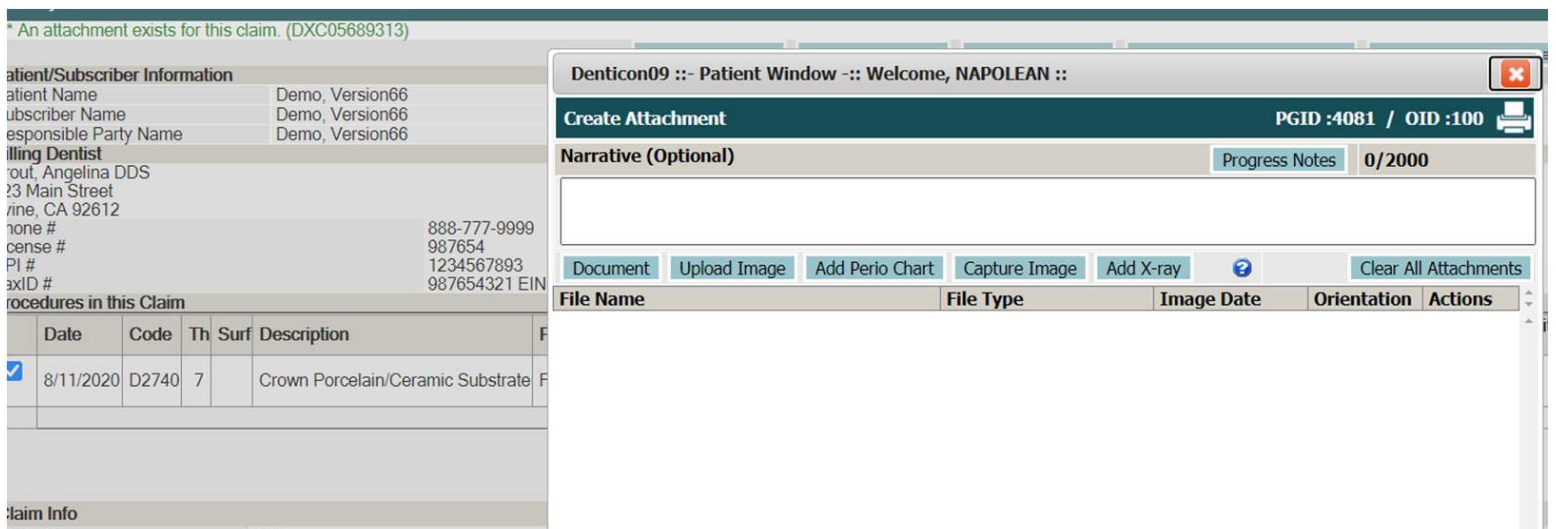
File Name	File Type	Image Date	Orientation
Xray-1	X-Rays	8/11/2020	Right
- Claim Info Section:** Displays the claim ID **DXC05689313** and the claim created on date **08/11/2020 09:55:00 AM PT**.
- Coverage Information Section:** Lists carrier details for MET LIFE, including carrier phone (877-638-3379) and employer name (MiFro, Inc.).
- Treating Dentist Section:** Lists dentist details for Ford, Thomas DDS, including phone (888-777-9999) and license (654897).
- Financial Summary Table:**

Ins Pay Posted	Ins Over Paid	Ins Allocated	Over Dis.	Write-off Posted	Write-off
\$0.00	\$0.00	\$0.00		\$0.00	\$
\$0.00	\$0.00	\$0.00		\$0.00	\$
- Claim Amount Section:** Lists various fee categories such as Total Submitted Fees, Total Fee, Total Est. Ins, Total Ins. Paid, and Variance (c-d).

Once the claim is submitted to DentalXchange, if the user wants to add additional attachments within the claim details screen in Denticon a prompt will display informing the user that a new attachment ID will be assigned to show the newly added attachment(s).



If the user continues to add new x-rays, we show this prompt for the user to add the new xray.



Once the new xray is attached, we clear the previous x-ray set and a new attachment ID DXC05689366 is generated.

The screenshot shows a dental software interface with a patient window titled "Denticon09 :: Patient Window :: Welcome, NAPOLEAN ::". The window displays the following information:

- Attachments:** PGID :4081 / OID :100
- Attachment ID:** DXC05689366 (highlighted in yellow)
- Narrative:** Narrative-2
- File Name:** X-ray-2
- File Type:** X-Rays
- Image Date:** 8/11/2020
- Orientation:** Left

Below the attachments section, there is a table with the following columns: "Date". The table contains one row with a checked checkbox and the date "8/11/2020".

Date
<input checked="" type="checkbox"/> 8/11/2020

The background interface shows a menu bar with options like "Scheduler", "Patient", "Transactions", "Charting", "Reports (Old)", "Reports", "Utilities", "Setup", and "Office". The office name is "Khot Dental Excellence [100]".