



# SUCCESS STORY

## Lone Peak Dental Group

**Chris Biggerstaff, Director of IT for 70-location Lone Peak Dental Group,** explains how Denticon and Apteryx support rapid growth while providing tools for greater overall efficiency.

### PROBLEM

New dental offices acquired by Lone Peak were using several different systems for managing patient care, capturing imaging X-rays, and accessing data remotely, making it challenging to track KPIs.

### SOLUTION

Planet DDS cloud-based solutions Denticon and Apteryx XVWeb provide everything Lone Peak needs on one platform, enabling easier collaboration, inter-office cohesion, and greater efficiency necessary to continue scaling their business and consistently improve KPIs.

### BENEFITS

- **Supports Business Growth:** Easily onboard new practices and integrate data.
- **Save Hours of Work Daily:** With everything on one platform, everyone from doctors and managers to admins and finance specialists save hours per day.
- **Practice-specific Customization:** Reporting, administrative documentation, and metrics overview are tailored to align with the requirements of each practice.

### Powerful Metrics Overview to Improve KPIs

New offices acquired by Lone Peak are converted to Denticon within 60-90 days of acquisition, helping make it easier to track key metrics and generate reports.

“Data is very important to us because it helps us immediately see issues and quickly course correct. Prior to using Planet DDS, office managers would run multiple reports, including financial analysis, and combine them into one report to make them look good. This was very time consuming. Now **with Planet DDS, we get everything we need in one place.**”

### Improve Efficiency and Support Work-Life Balance

With every practice using Planet DDS, data is readily available and consistently formatted, improving overall efficiency.

Additionally, Denticon and Apteryx are cloud-based solutions, making it easy to access data and patient information anytime and from anywhere.

“ We’re **saving an average of 4-6 hours per day** for our financial analysis people. With using different solutions, there was a lot of sorting, and going through comparing reports that may not contain the same items and line up. ”

“ These solutions have been a **game-changer for the quality of life of our doctors who have young kids at home**. They can do notes, look at X-rays, and be with their families, even if they have work they want to finish up outside of the office. ”

### Customizations Aligned to Meet Your Business and Patient Needs

Lone Peak primarily consists of practices serving pediatric patients, requiring certain customizations to align with services offered.

“ We are able to **customize use based on our needs and specializations** as a primarily pediatric dental group. For example, being able to customize dental history in new patient paperwork, as questions for patients in this age group are different from what’s required for adult patients. This saves us time and is a big aspect in being able to serve needs that are specific to children. ”

To learn more about how Denticon and Apteryx can help your practice grow, visit [Planet DDS](#).