

Success Story: Progressive Dental Management

Progressive Dental Management relies on Planet DDS solution Denticon Practice Management to support their growing practice and improve efficiency across staff and providers.



Problem

Relying on outdated servers made it challenging for Progressive Dental Management to efficiently support multiple locations and provide a seamless patient experience.



Solution

Denticon is a cloud-based solution that enables Progressive Dental Management to centralize practice management, resulting in improved efficiencies and a better patient experience.



Benefits

- **Efficient multi-location collaboration:** A cloud-based SaaS practice management solution that supports business growth.
- **Empower clinical and support staff:** A solution that enables clinicians and administrators to work exactly how they want and need to.
- **Optimal patient experience:** Deliver seamless patient care, even among multiple practices.

Introduction

Progressive Dental Management founder Dmitry Burshteyn leverages Denticon to scale his business, optimize internal collaboration, and improve the overall patient experience using Denticon Practice Management.

"I only wish we had begun using Denticon from the very beginning. The cloud capabilities of Denticon are what has allowed us to grow at this rate."

Cloud-Based Solution for Easy Multi-Location Collaboration

Prior to onboarding Denticon, Progressive Dental Management relied on onsite servers that throttled communication and collaboration and did not effectively support the pace of growth Burshteyn wanted to achieve.

"Denticon has been a huge win for us. Having a cloud-based solution took away the bottleneck of servers. I had spent so much time, money, and resources building infrastructure, but I realized it starts with the practice management solution. You need to start with a practice management solution like Denticon that can scale with you. It's so important to focus on where you want to be tomorrow, not just today."

Tools That Support Clinical Staff and Provider Workflows

Progressive Dental Management received thorough onboarding support from Planet DDS, ensuring Denticon met the needs of their providers and all internal staff.

"Denticon has allowed for more collaboration between providers, specifically specialists, when receiving referrals. With the cloud platform, specialists who hadn't yet seen the patients could review patient records and X-rays from anywhere to prepare for upcoming appointments."

Provide Optimal Patient Care

Now with Denticon, patients can easily receive care and services from any of Progressive Dental Management offices, and all of their information is available no matter where they go.

"With Denticon being cloud-based, all our specialists are able to go online and review everything beforehand, so they're ready to go, knowing exactly what they're going to do when the patient arrives. This has really helped us with how we deliver care to patients."