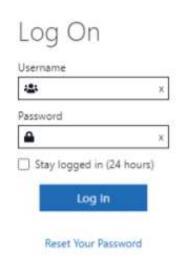# XVWeb Login and Support Instructions
How to log in and submit a support request for XVWeb

1. Log into your XVWeb account.

You or your IT department should have received an email with your unique login URL and password when you signed up for an Apteryx product. Please double check your inbox to ensure that the email did not end up in your spam folder. If you are still unable to locate the email, please contact your Apteryx sales or implementation representative for assistance.

Log On

Username

Password

☐ Stay logged in (24 hours)

Log In

Reset Your Password

2. Locate and click the icon located on the lower-right corner of the page.

3. Search for a support topic from the 'Help' pop-up box.

4. If unable to find a Help topic, click the 'Contact us' button to submit a Support ticket.

Help

how to edit patient name

Top results

1. Editing Patient Information - XVCapture/DCV
2. Editing Patient, Study, Series, and Image DICOM Information - XVWeb
3. "You do not have user permissions to query patient data" Error - XVWeb
4. Merging Patients - XrayVision
5. Moving Images Between Patients - XVCapture/DCV
6. XVWeb User Roles and Privileges
7. Setup of the Dentrix G5 DataDrill
8. Moving Images Between Patients - XrayVision
9. Under Construction Alert - Internal

Contact us

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Contact us

Contact us

Support Ticket Form

Your name

Email address

Practice Phone Number

10-digit phone number a customer would call to contact the office. (Numbers only, no spaces or punctuation) (Example: "8005551234" NOT "800-555-1234")

Practice Name

Send